



Tokenisation

Functionalities



First-time creation of digital card

Digital card activation | Notifications

Cards dashboard | Digital cards

Accessing your digital cards

Payment options and flows

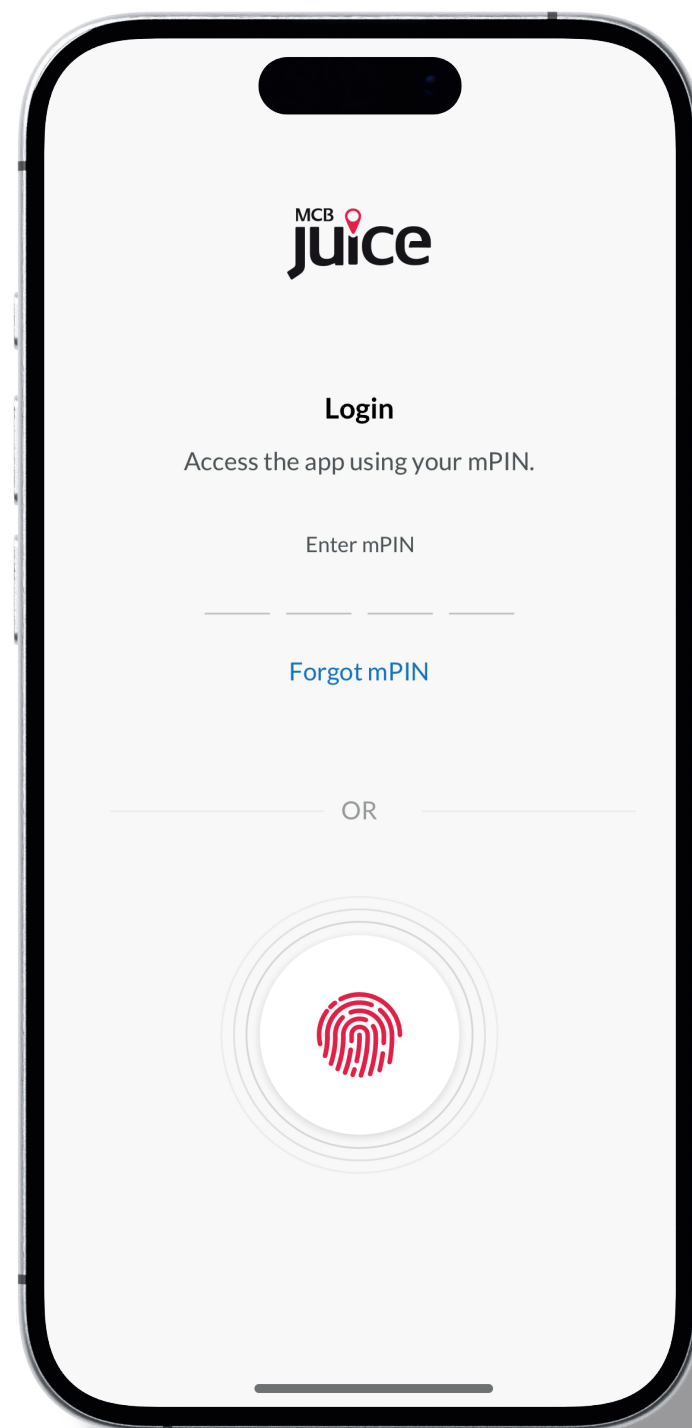
Digital card payment notifications and receipts

Digital cards settings

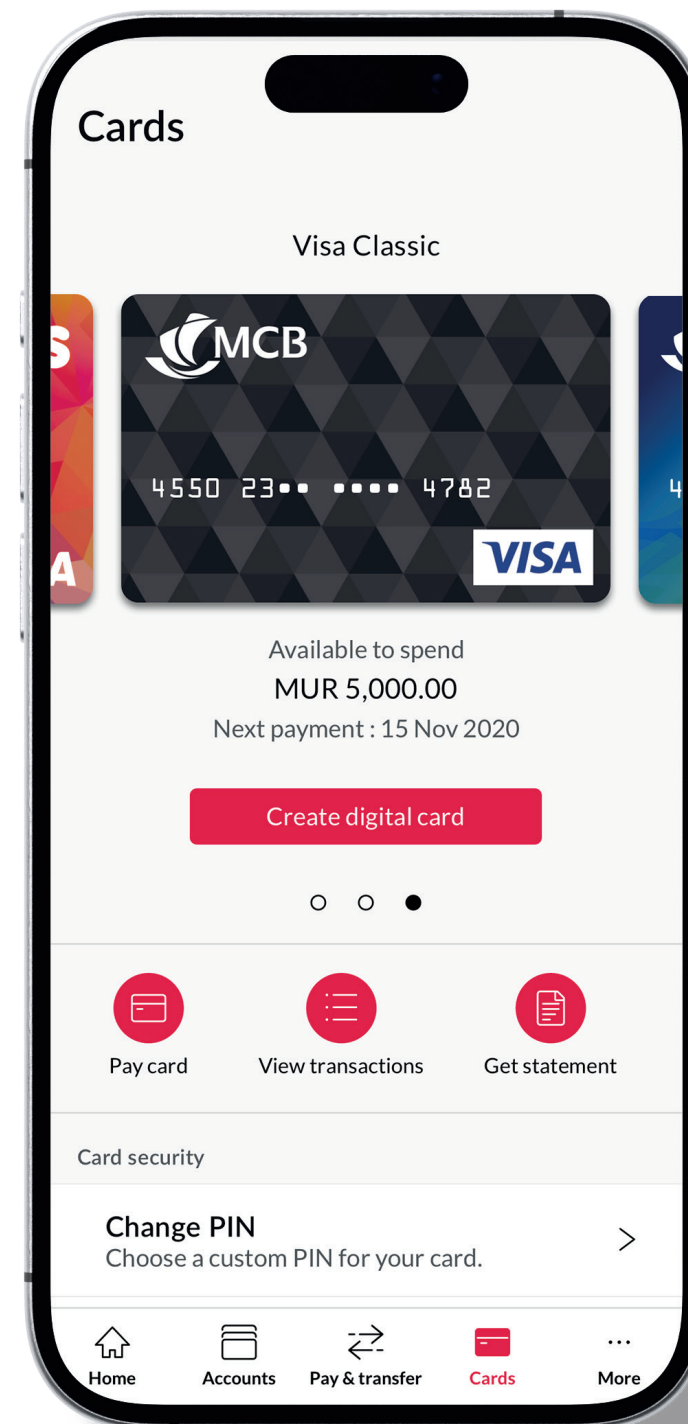


First-time creation of digital card

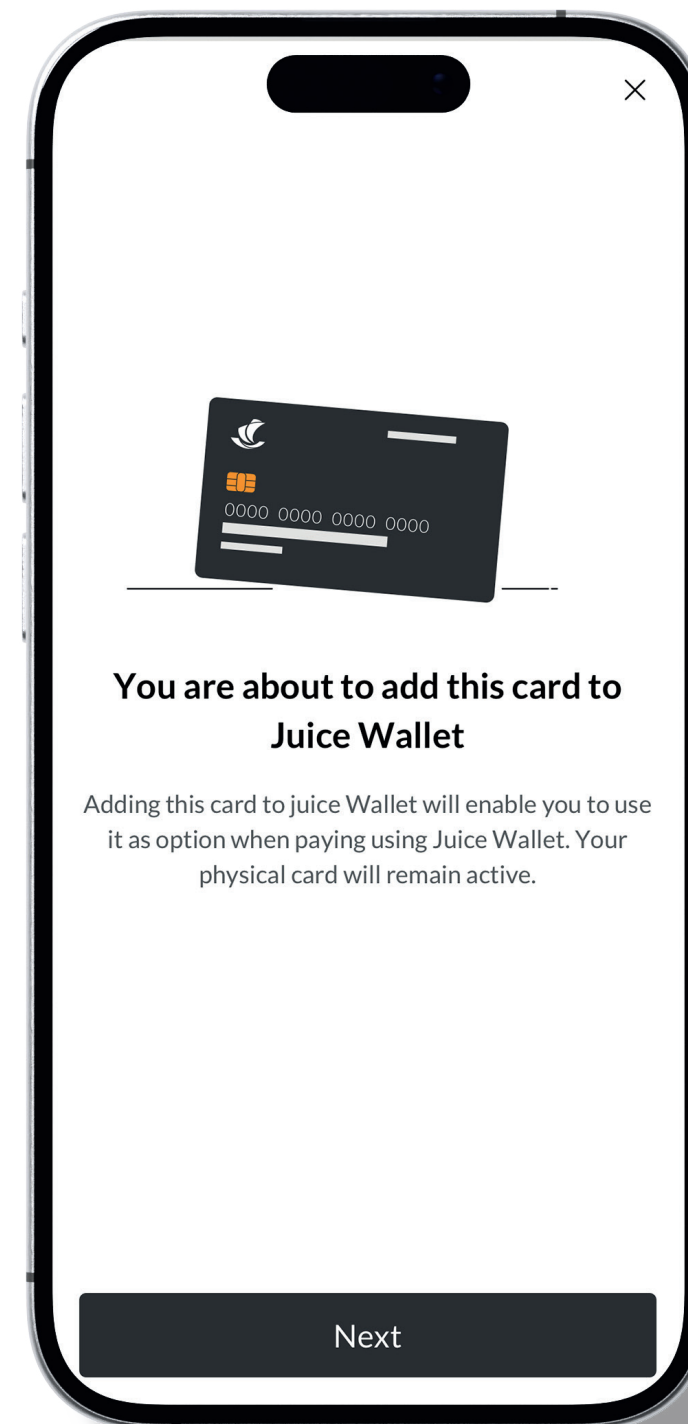
Log in to MCB Juice and go to the 'Cards' section



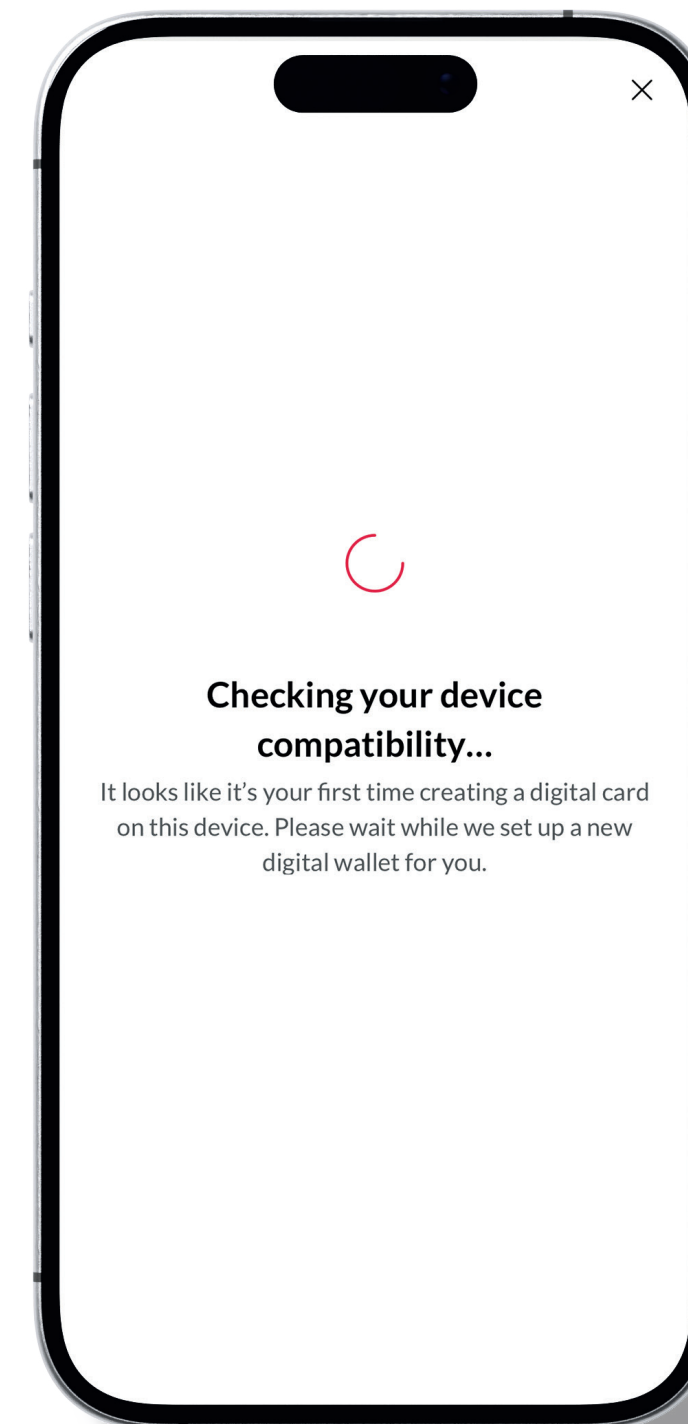
Select card and click on "Create digital card"



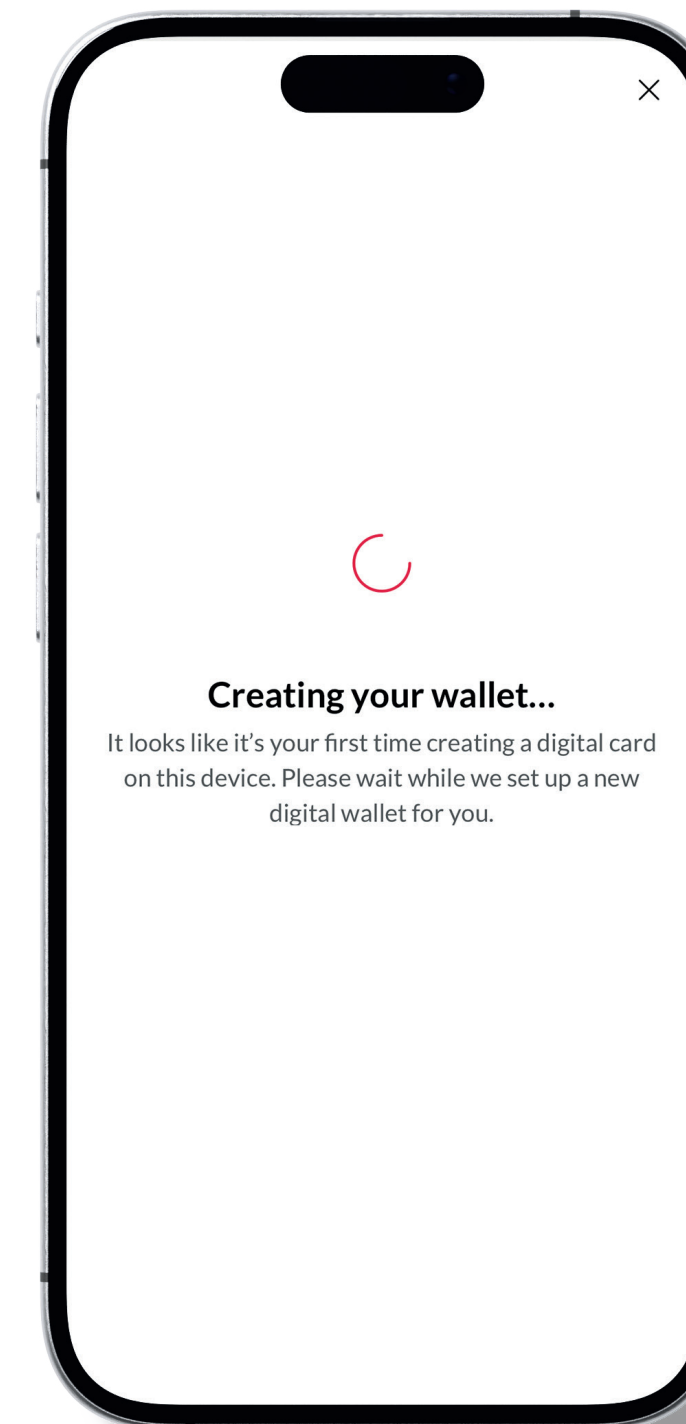
Click on 'Next'



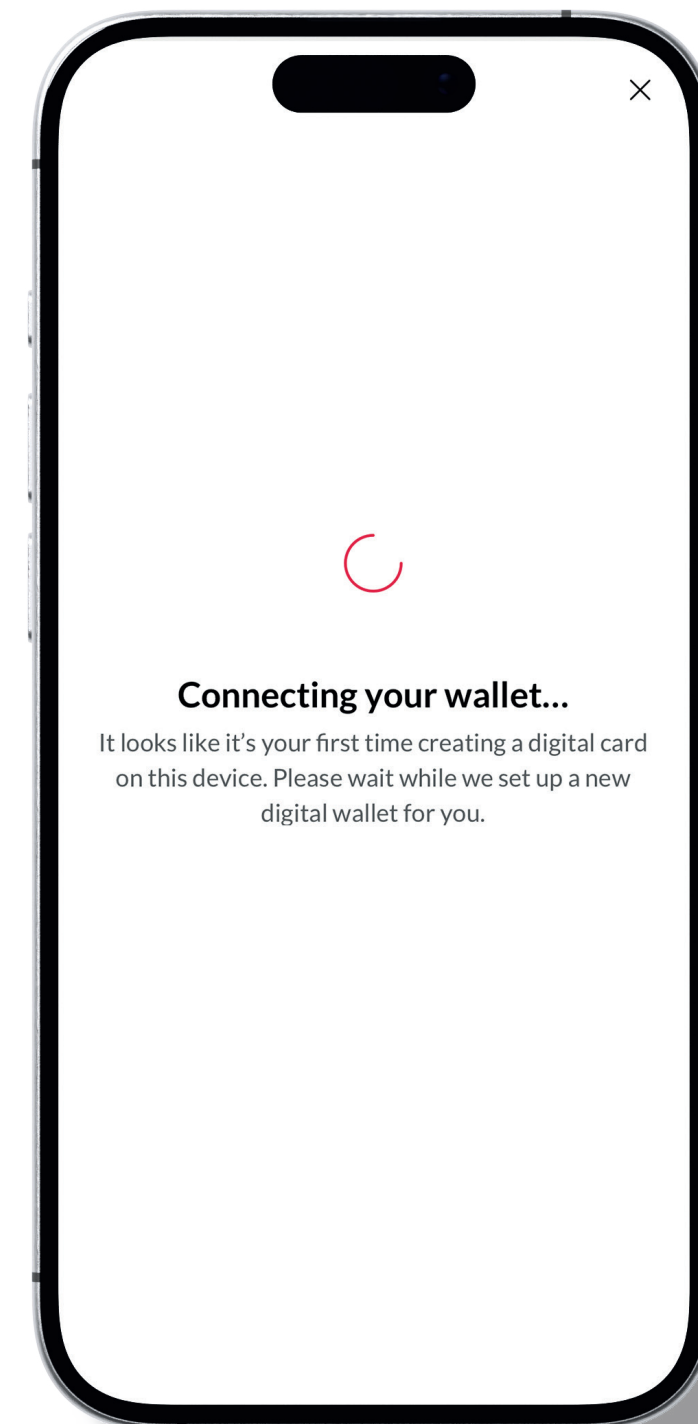
Checking phone eligibility



Creation of wallet



Connecting to the wallet



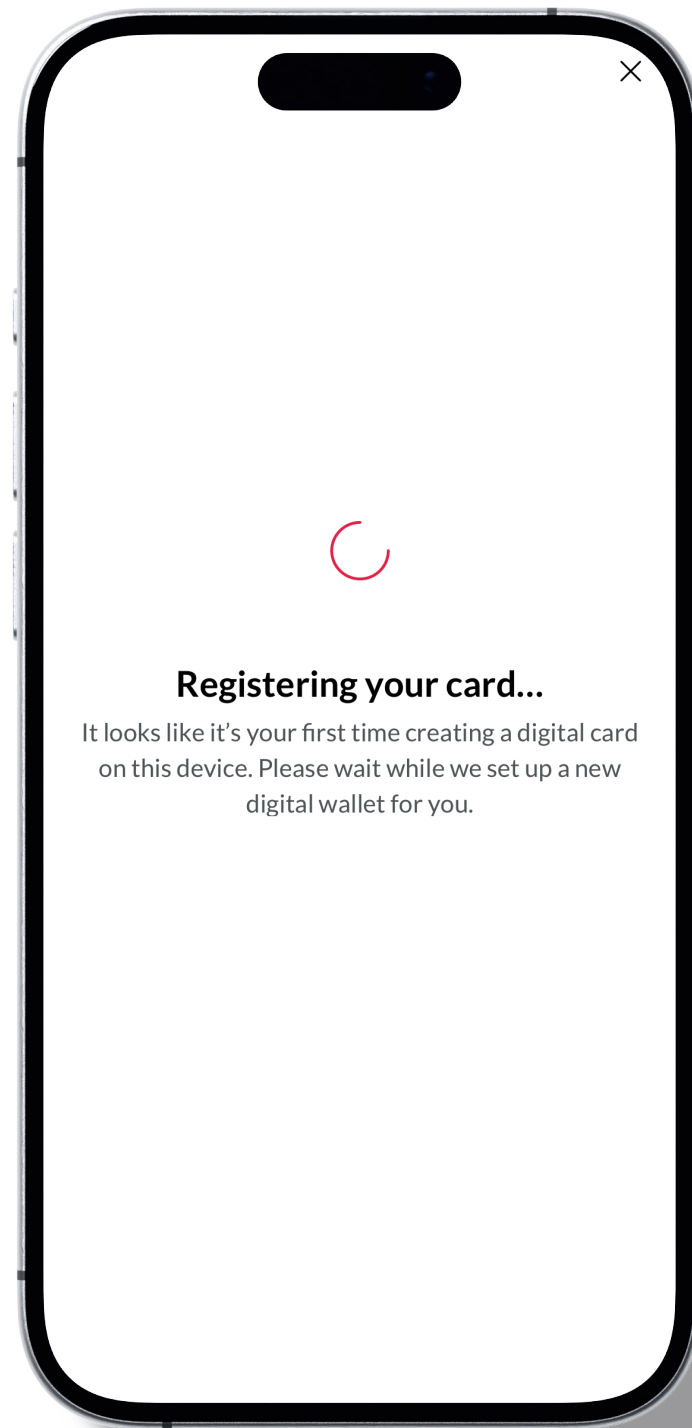
To create a digital card, please ensure that:

- Your physical Visa card is active.
- You have done at least one POS transaction using the card.

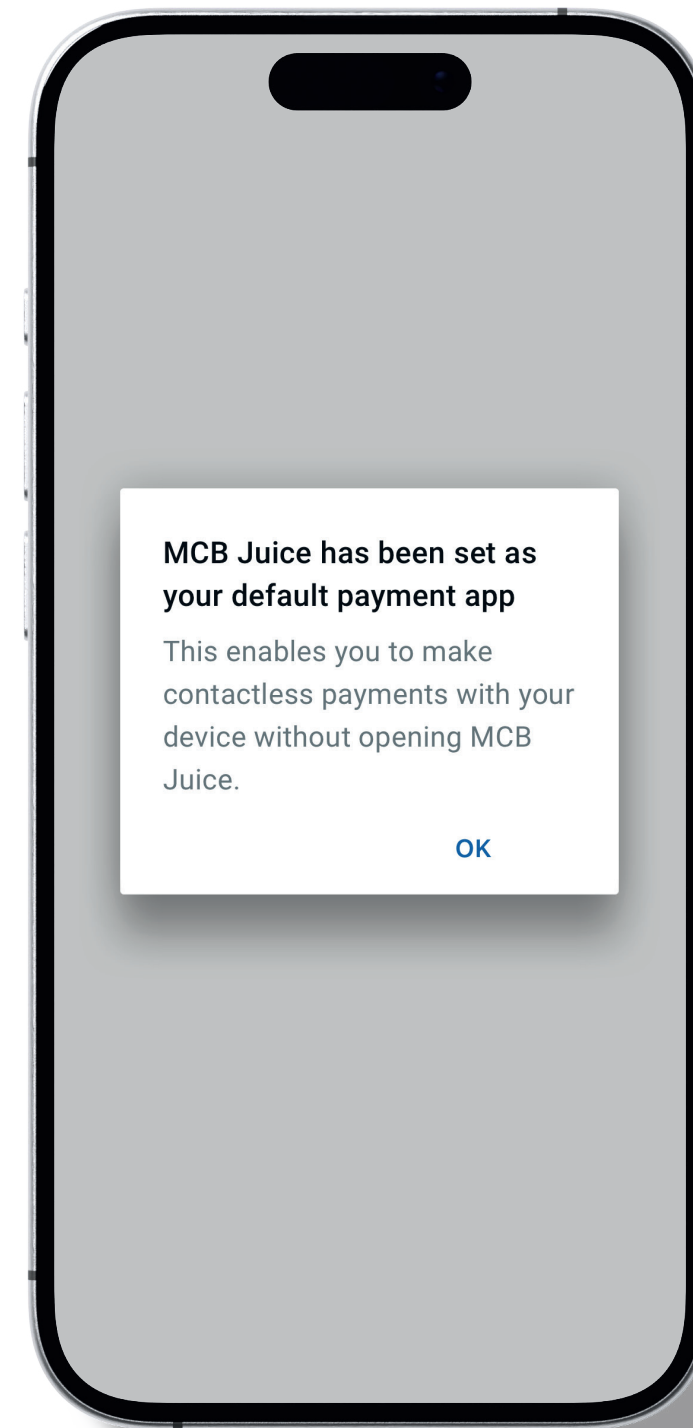


First-time creation of digital card

Enrolling of all Visa cards



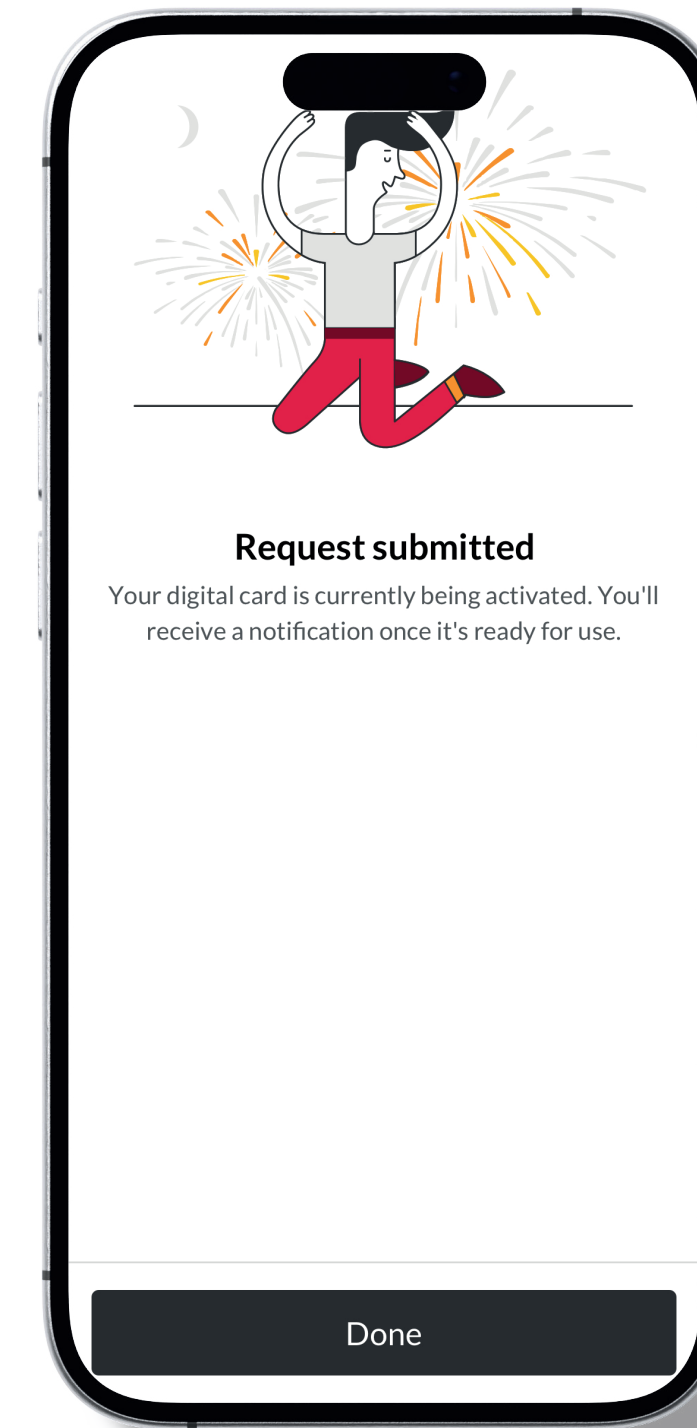
MCB Juice is being set up as your default payment app -> click on 'OK'



Accept the Terms & Conditions



Digital card created but not activated for payments



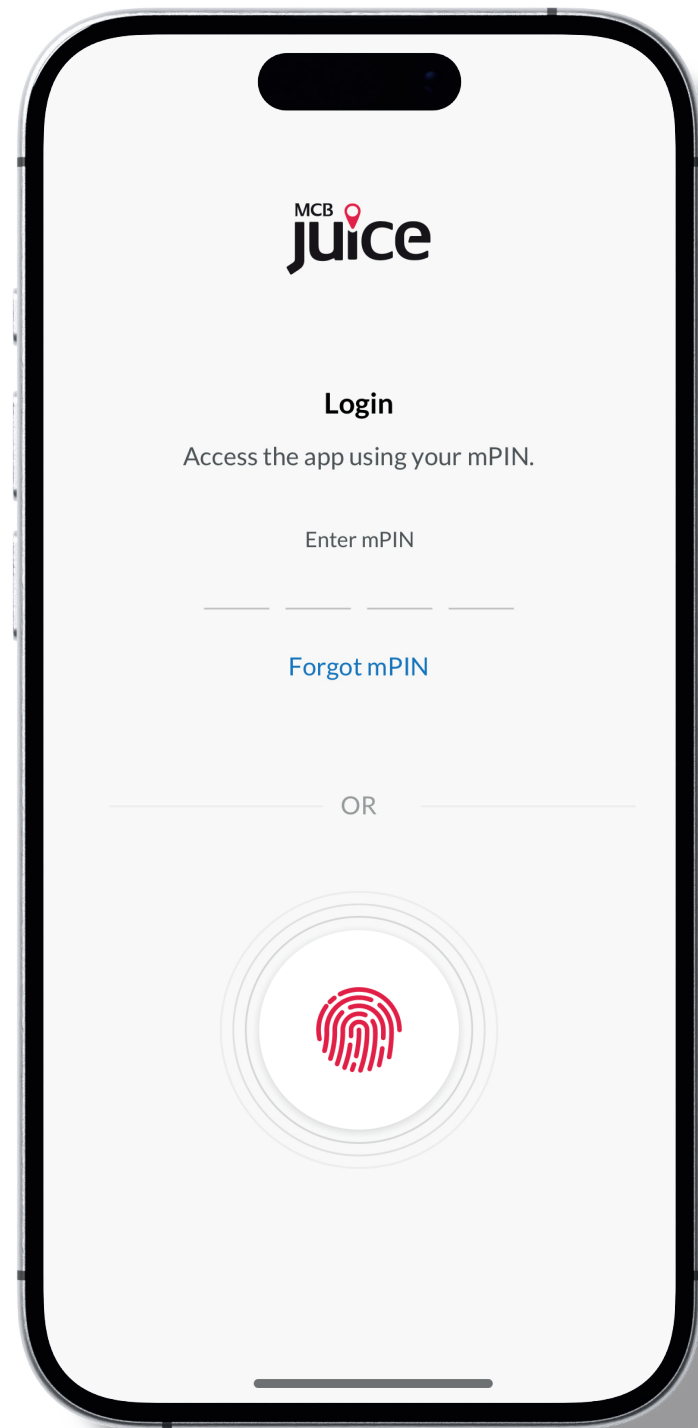
To create a digital card, please ensure that:

- Your physical Visa card is active.
- You have done at least one POS transaction using the card.



Digital card activation status | In-app notification

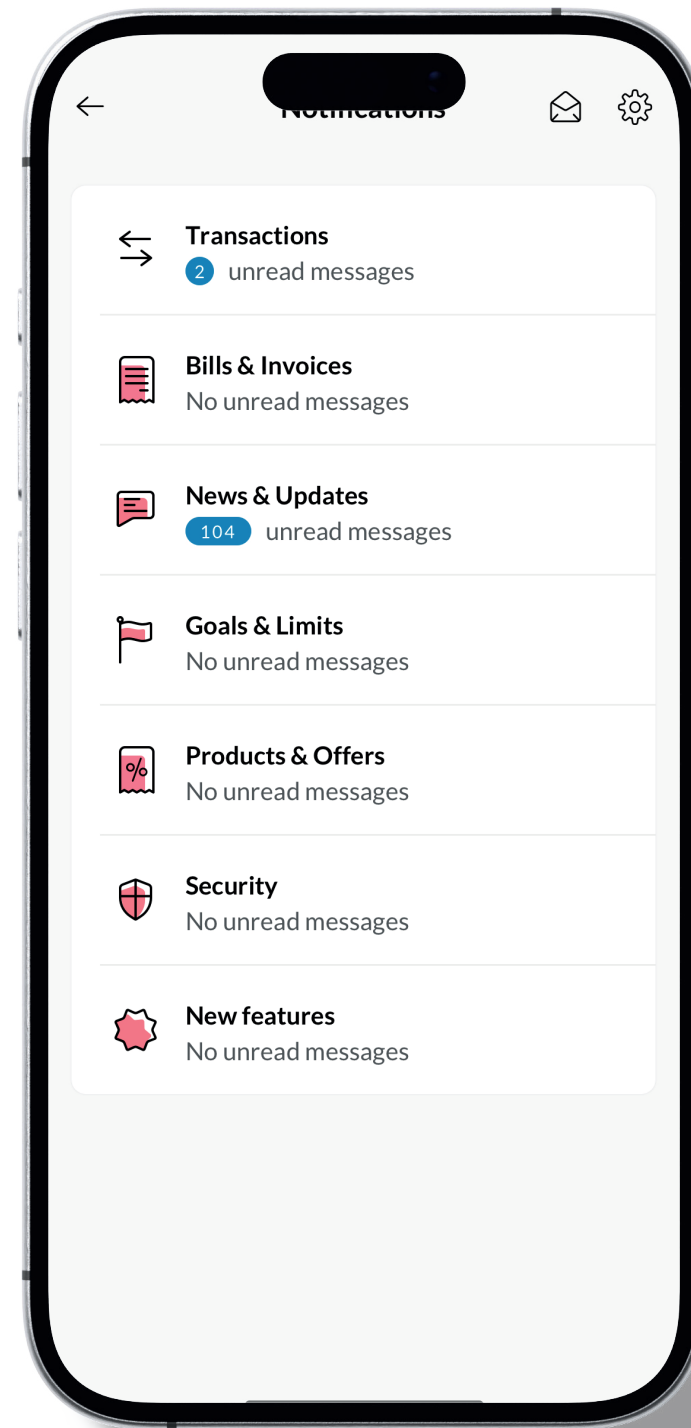
Log in to MCB Juice



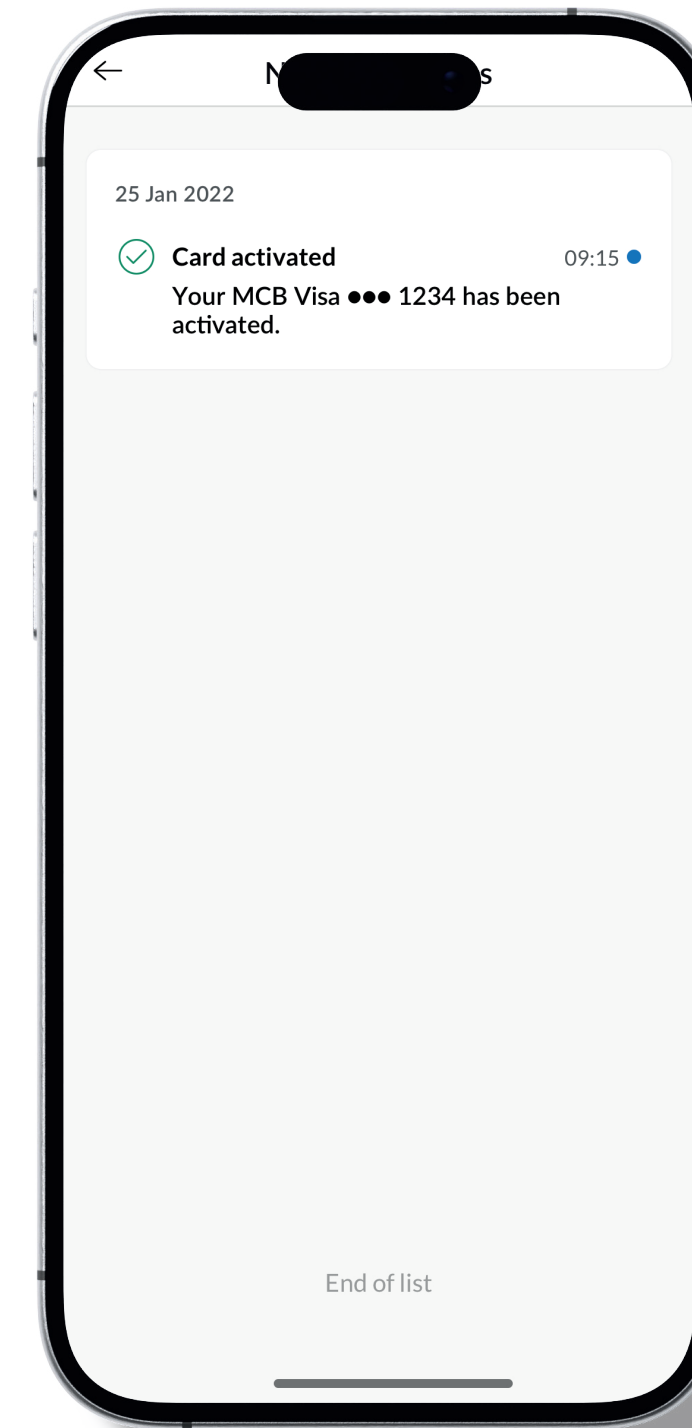
Open your in-app notification



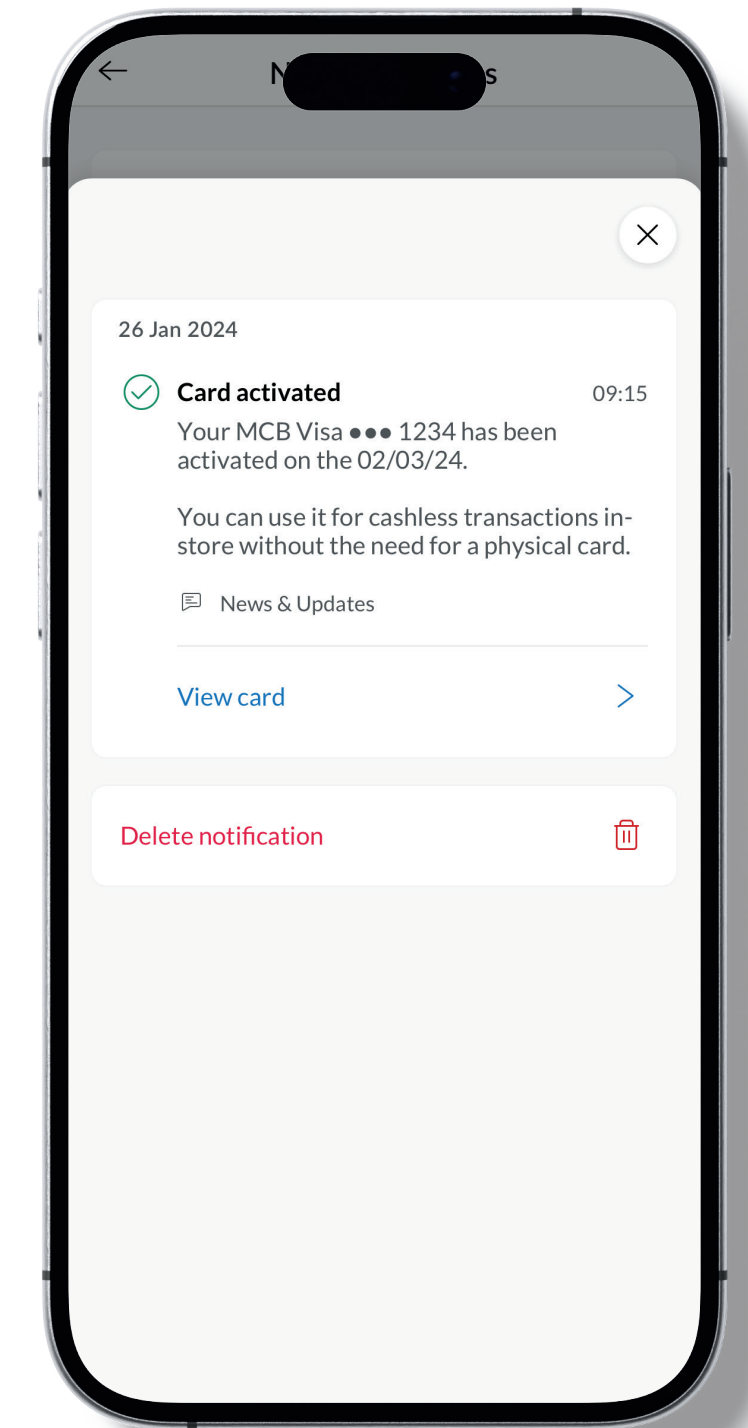
Click on 'News & Updates'



Open the notification



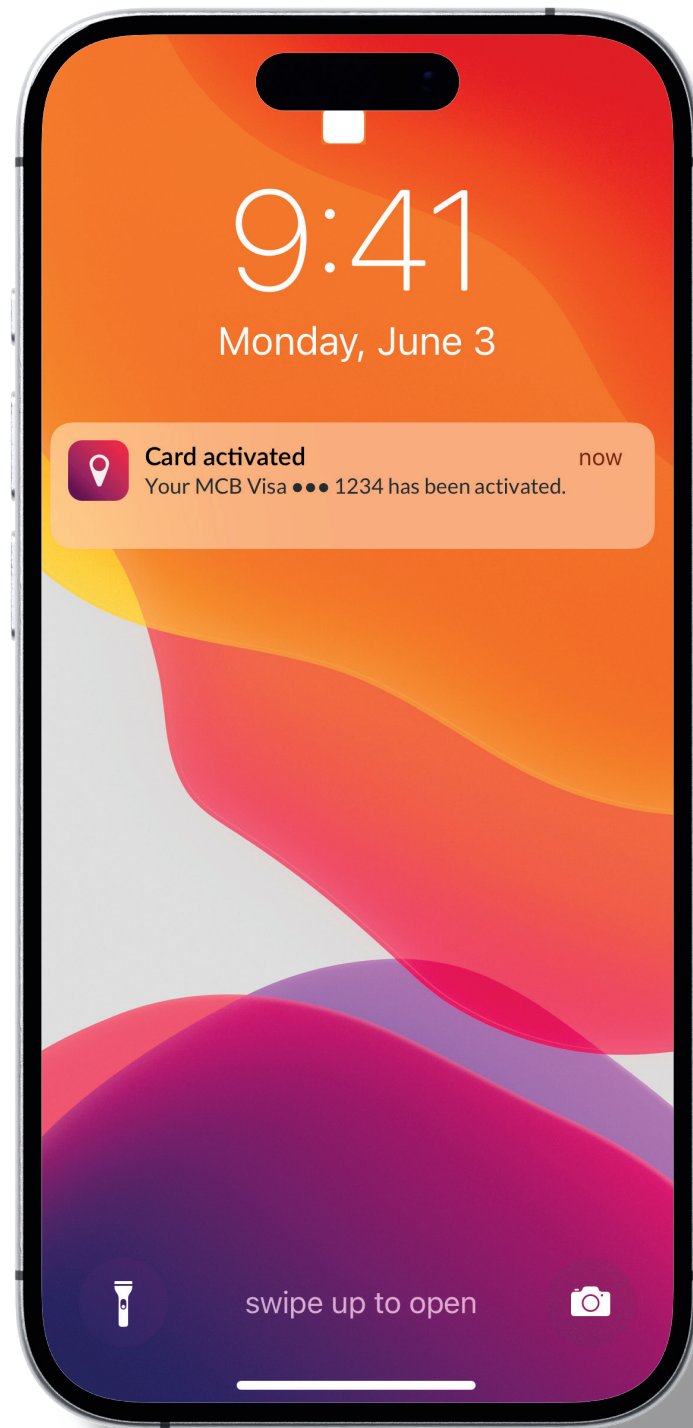
View your card activation details



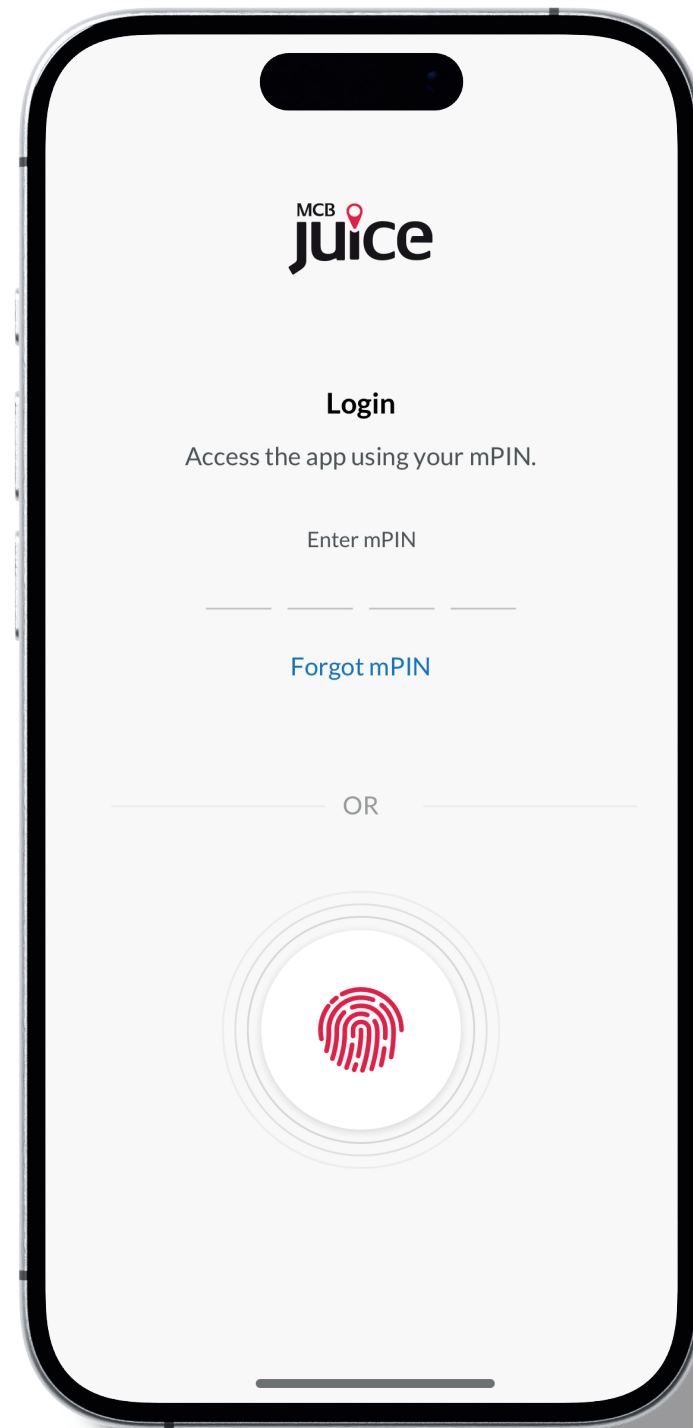


Digital card activation status | Push notification

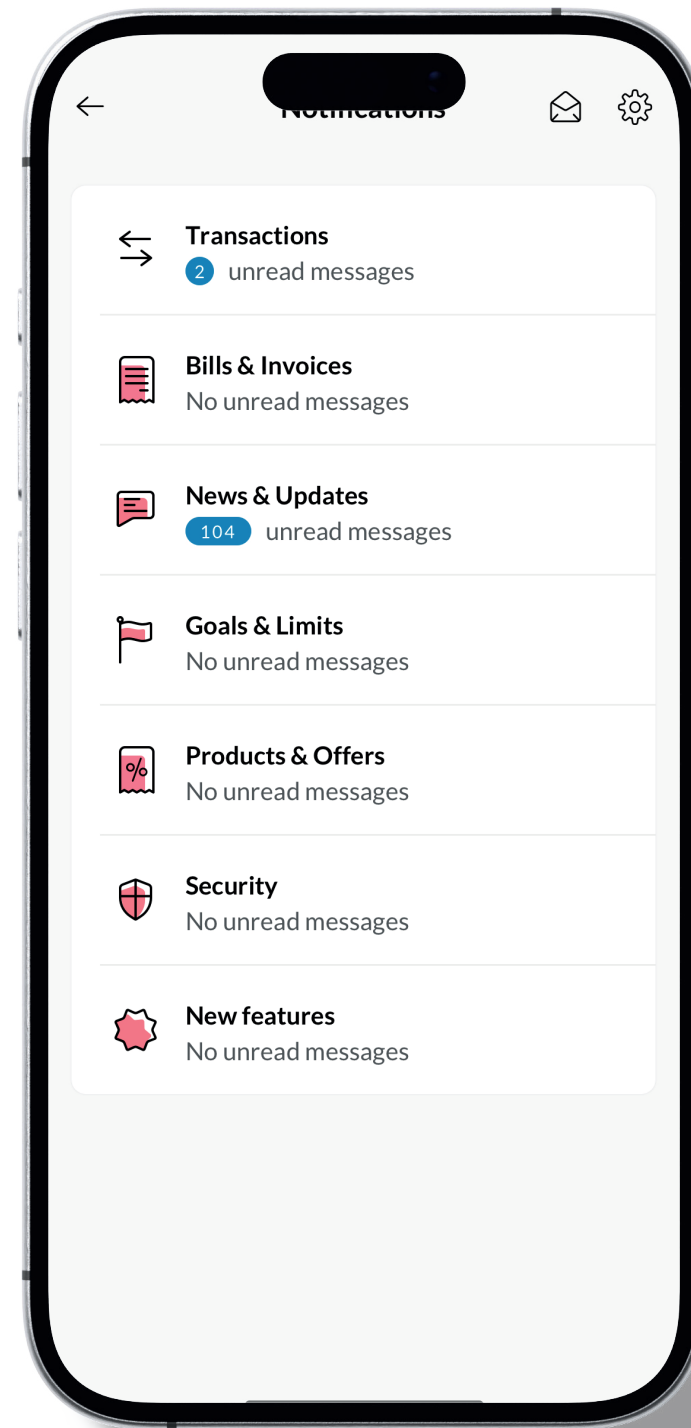
Open the push notification



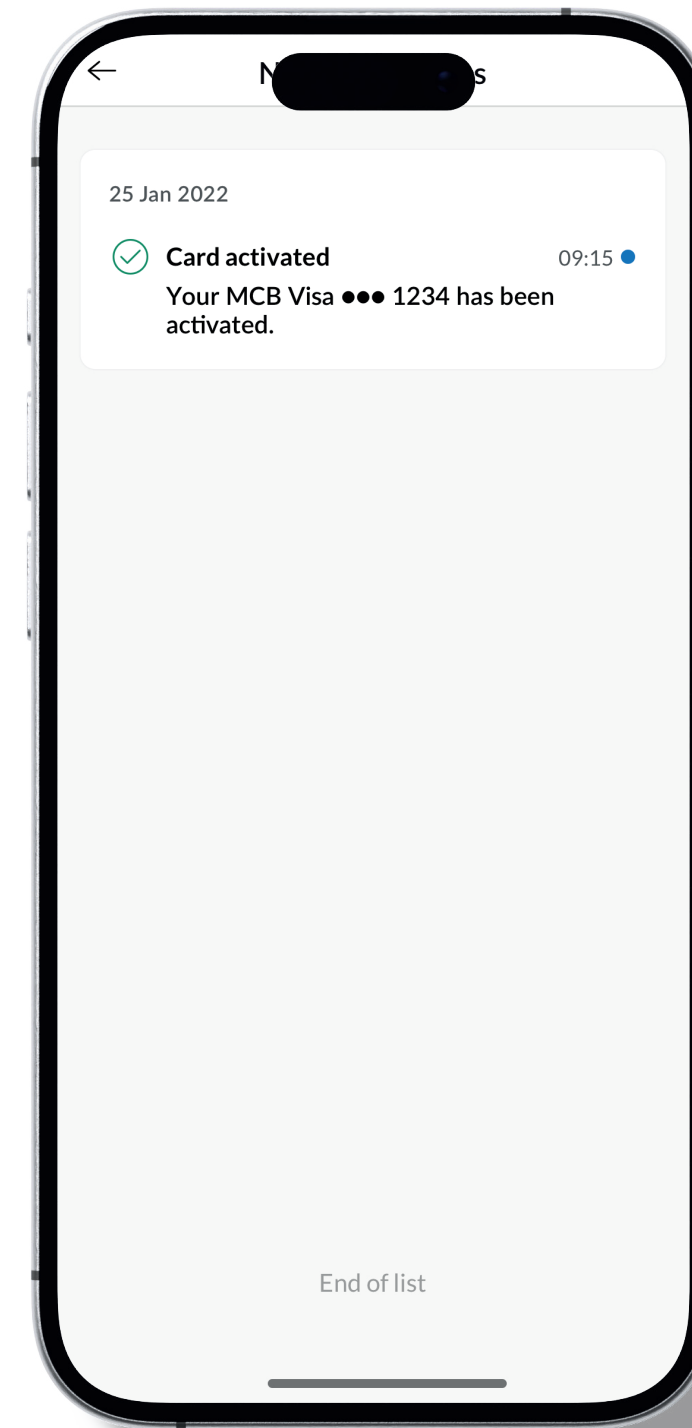
Log in to MCB Juice



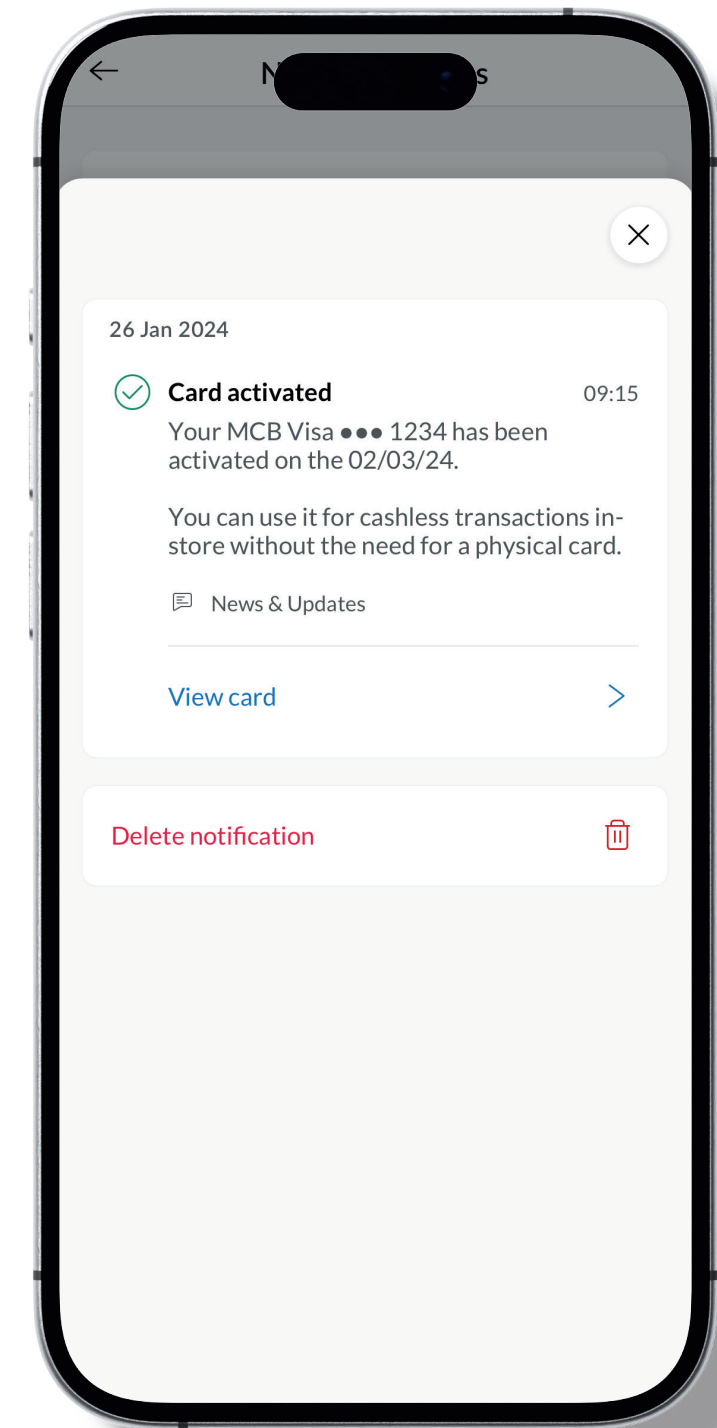
Go to the notification centre and click on 'News & Updates'



Open the notification



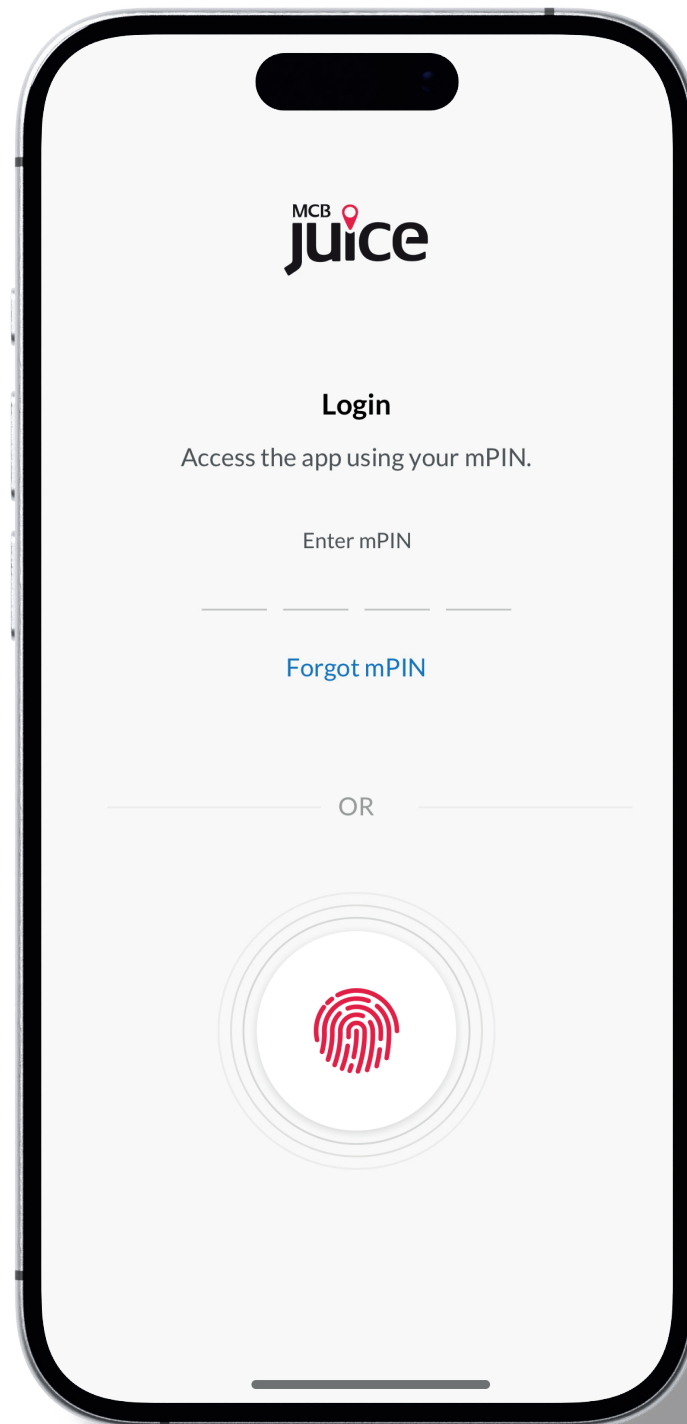
View your card activation details



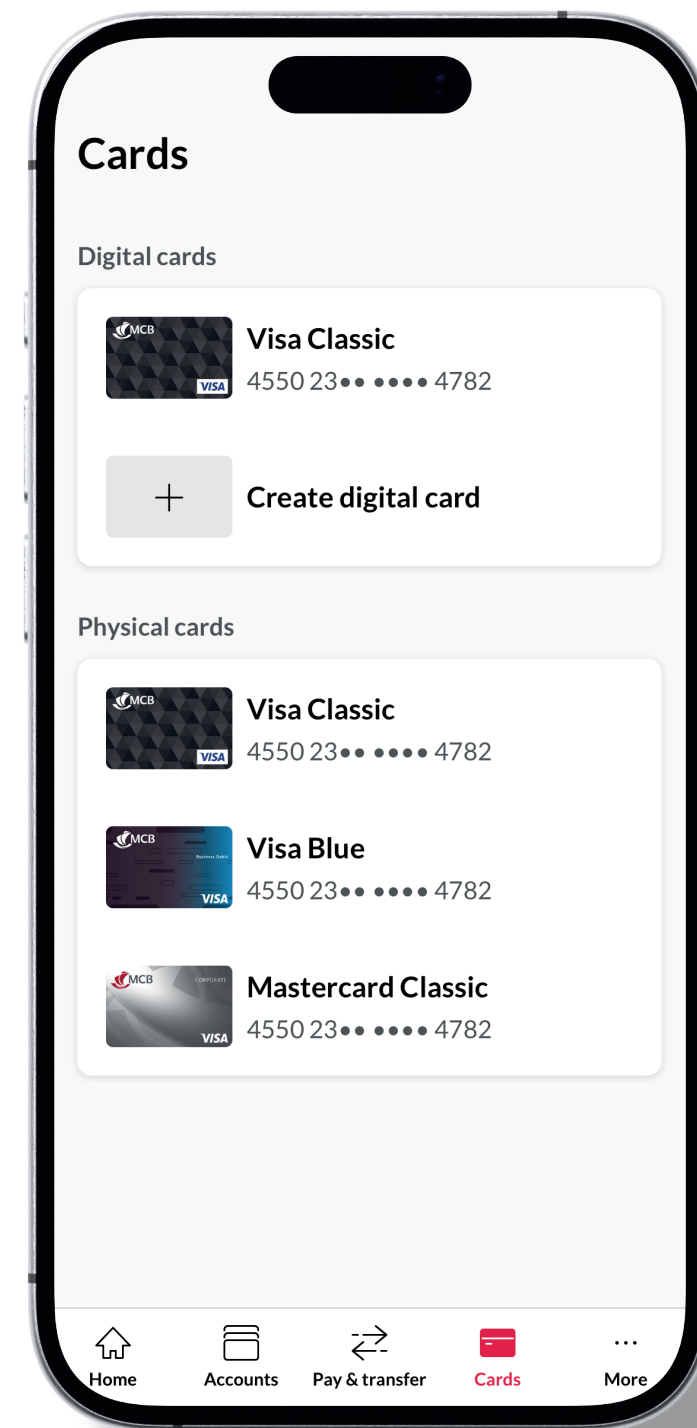


Accessing your digital cards

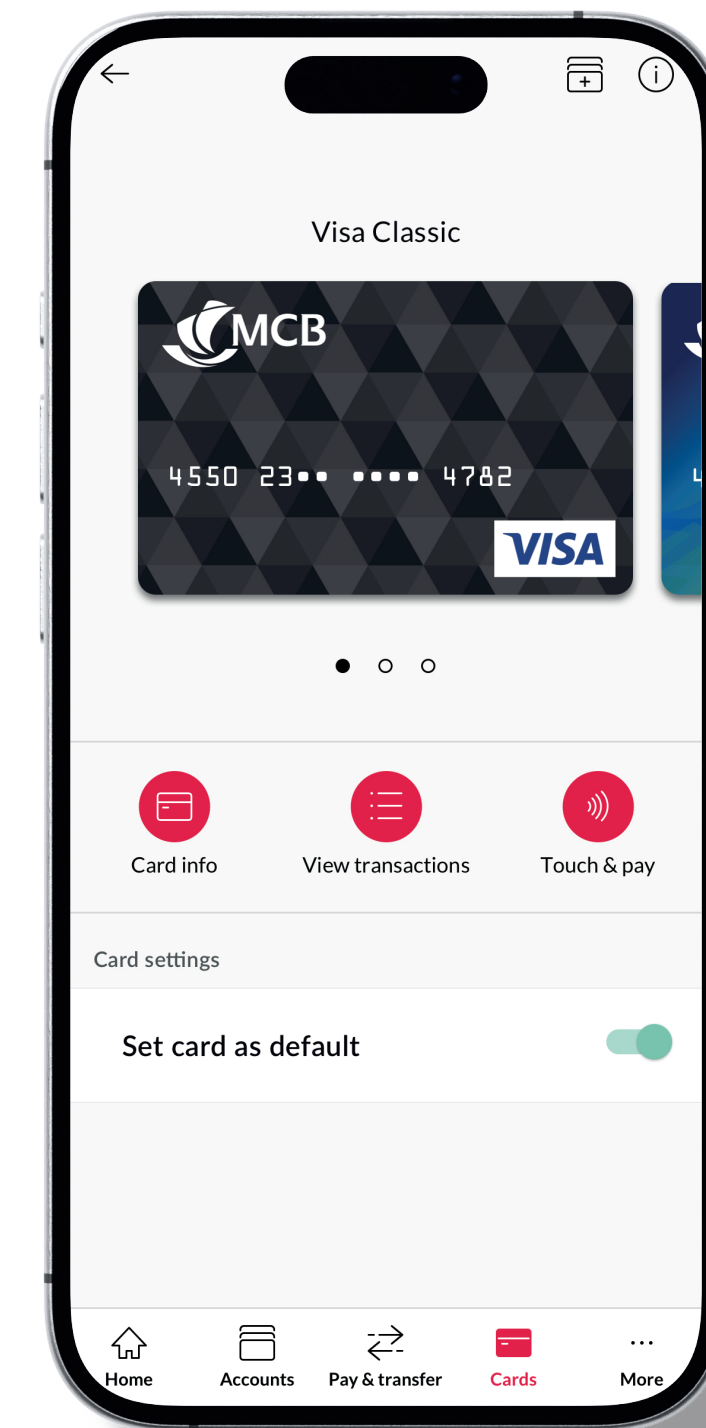
Log in to MCB Juice and go to the 'Cards' section



Your cards dashboard is now displayed like this



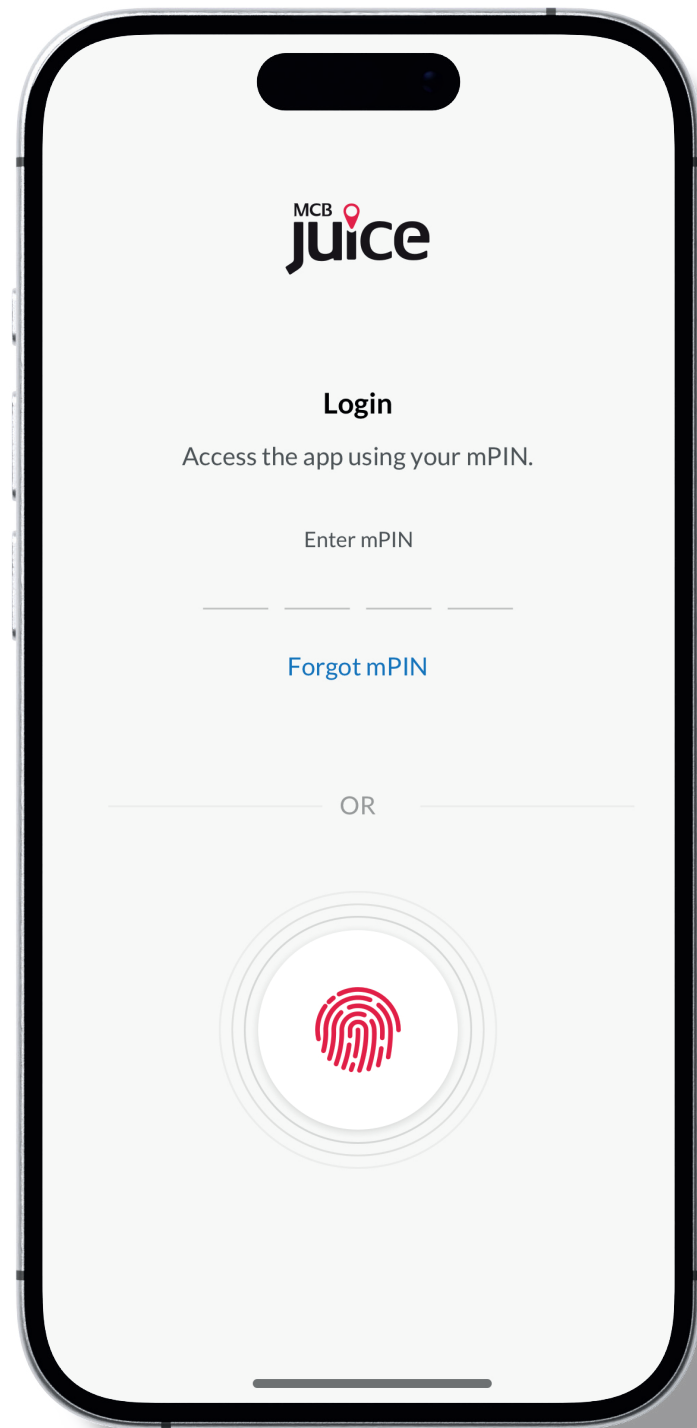
Click on a card to view its details



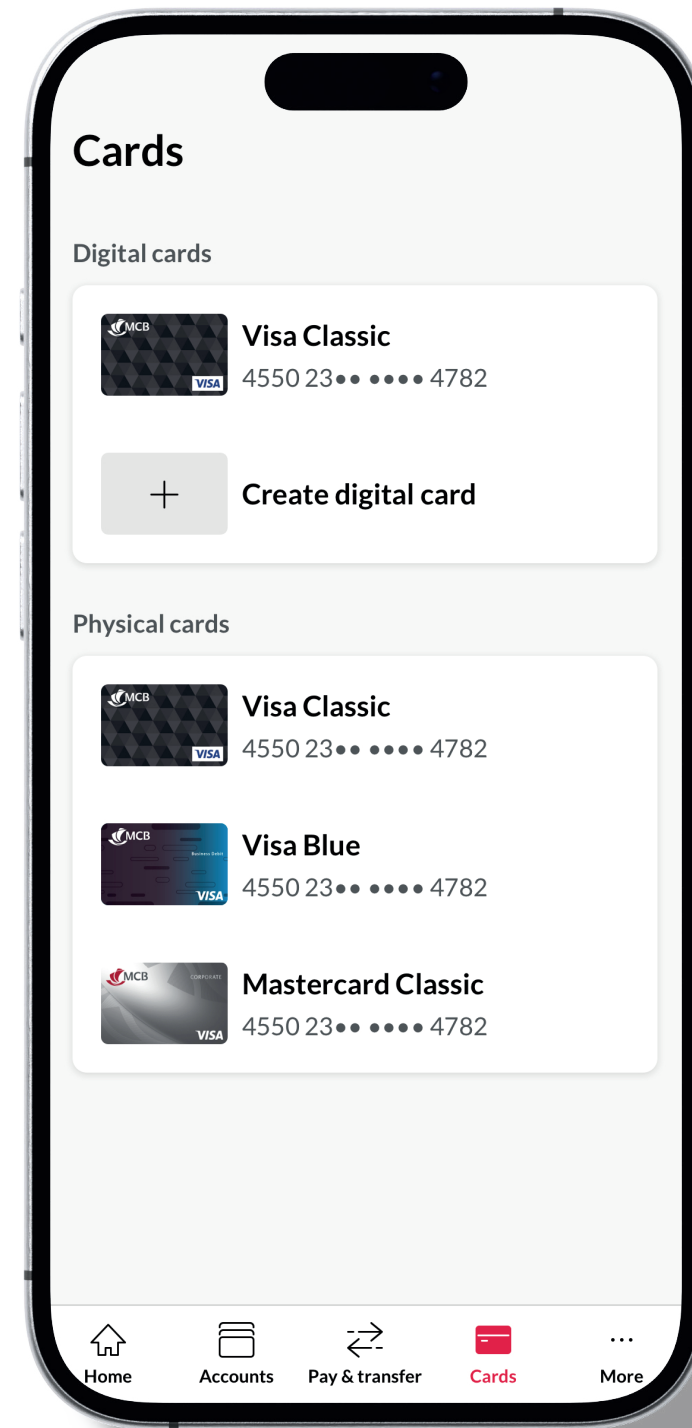


Creation of digital card | Alternative way

Log in to MCB Juice and go to the 'Cards' section

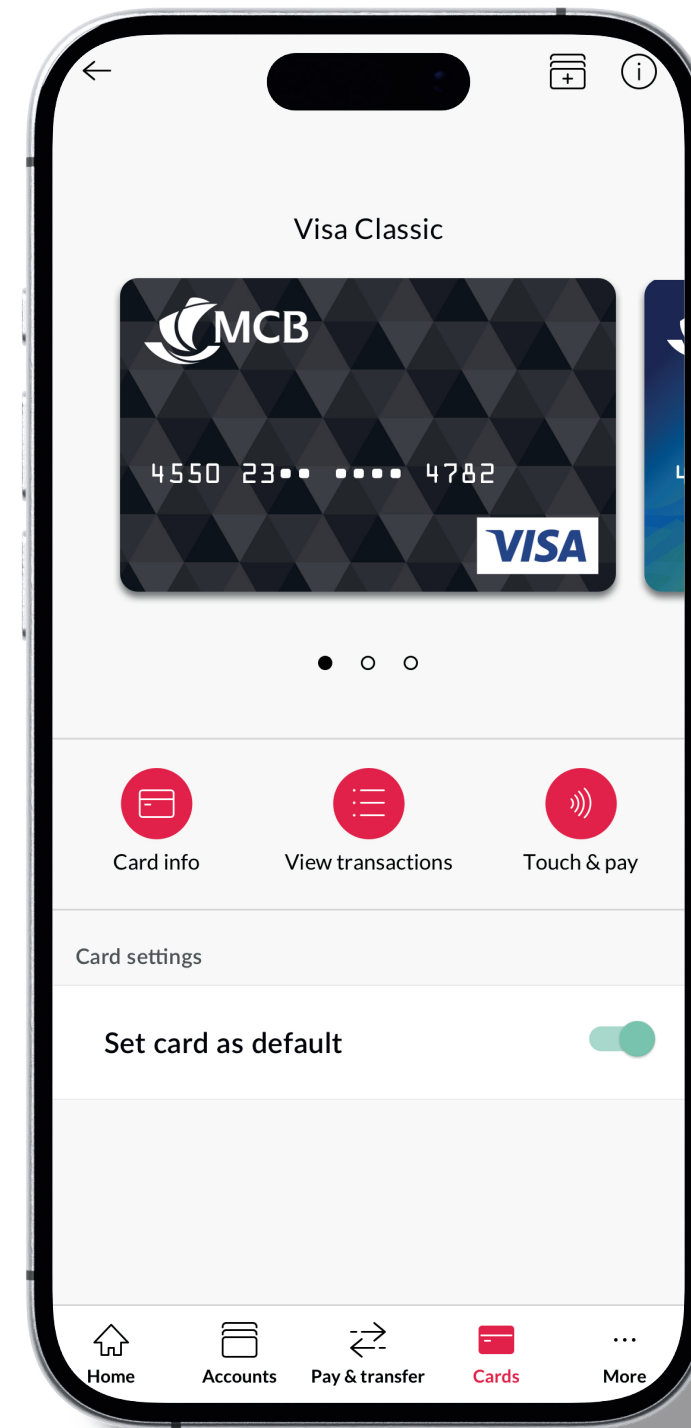


Click on the + icon

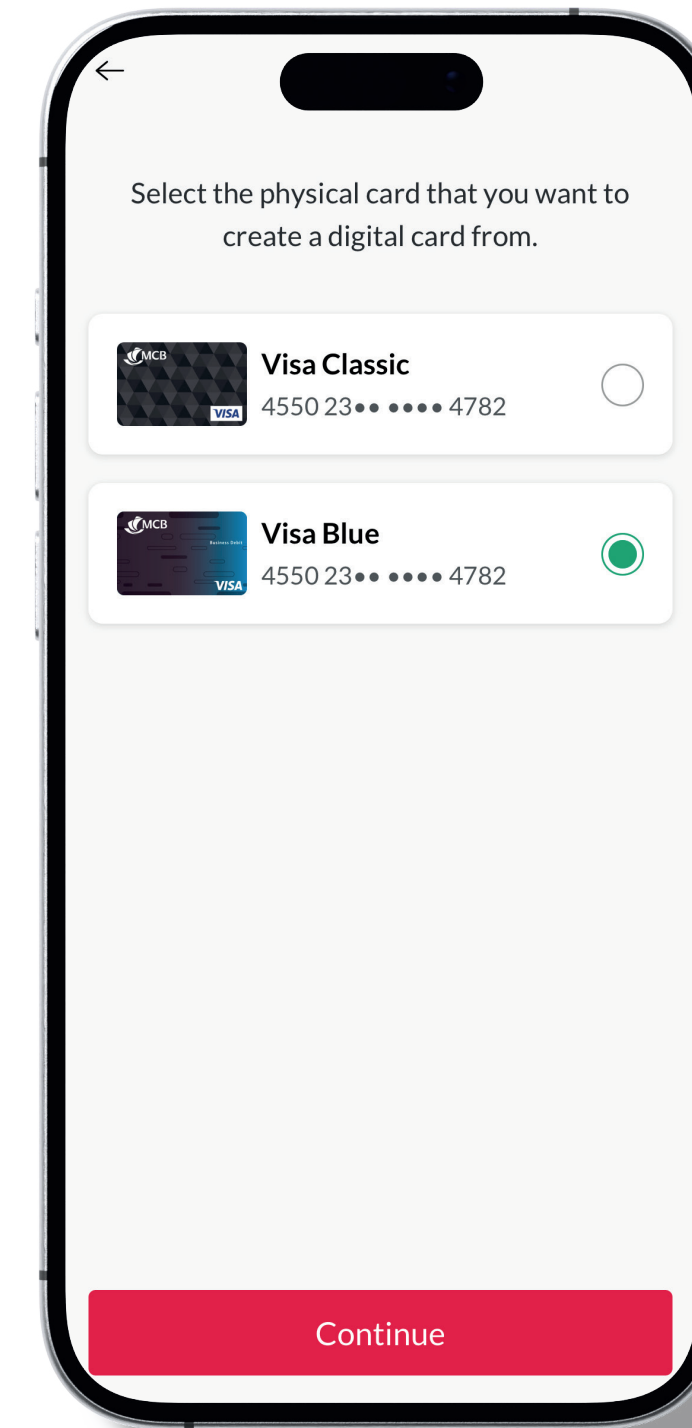


OR

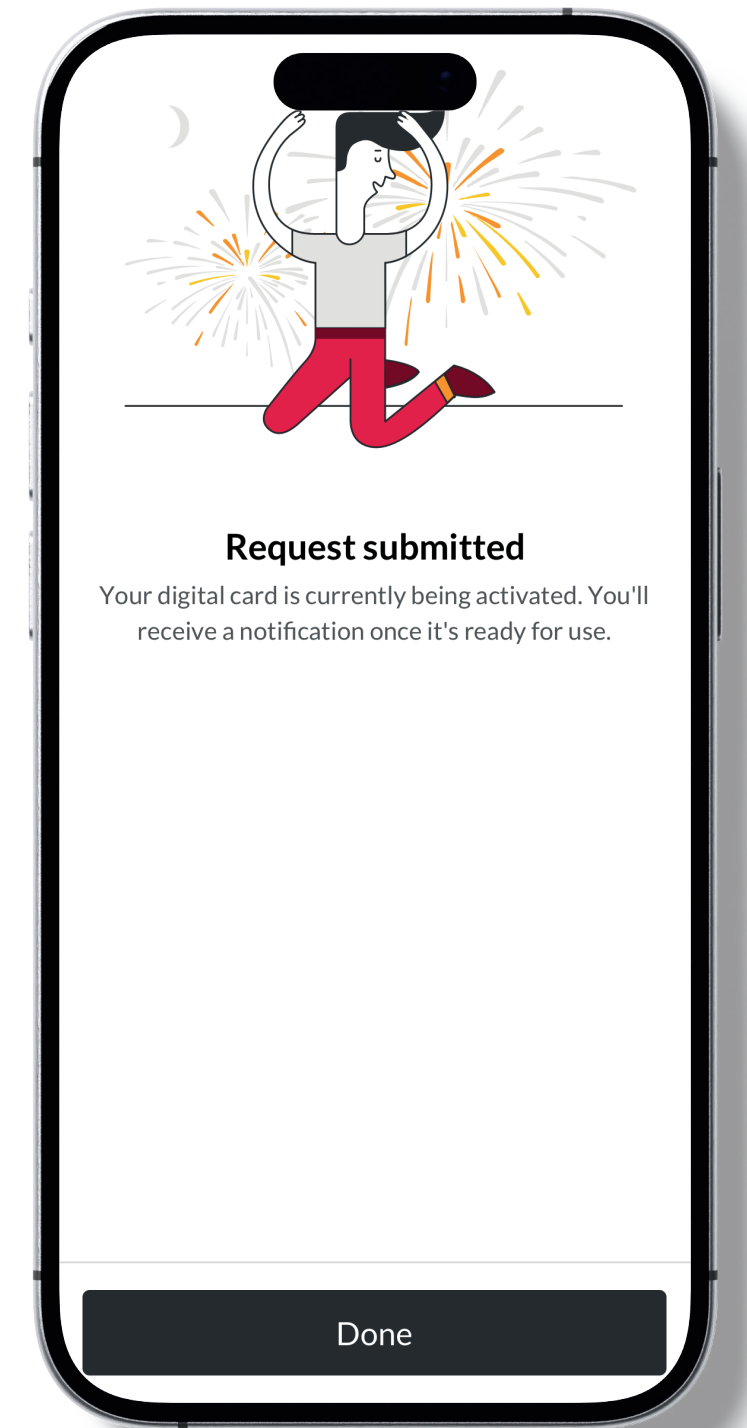
Click on the + icon on the top right when viewing cards carousel



The list of eligible physical cards that can be tokenised is displayed -> click on 'Continue'



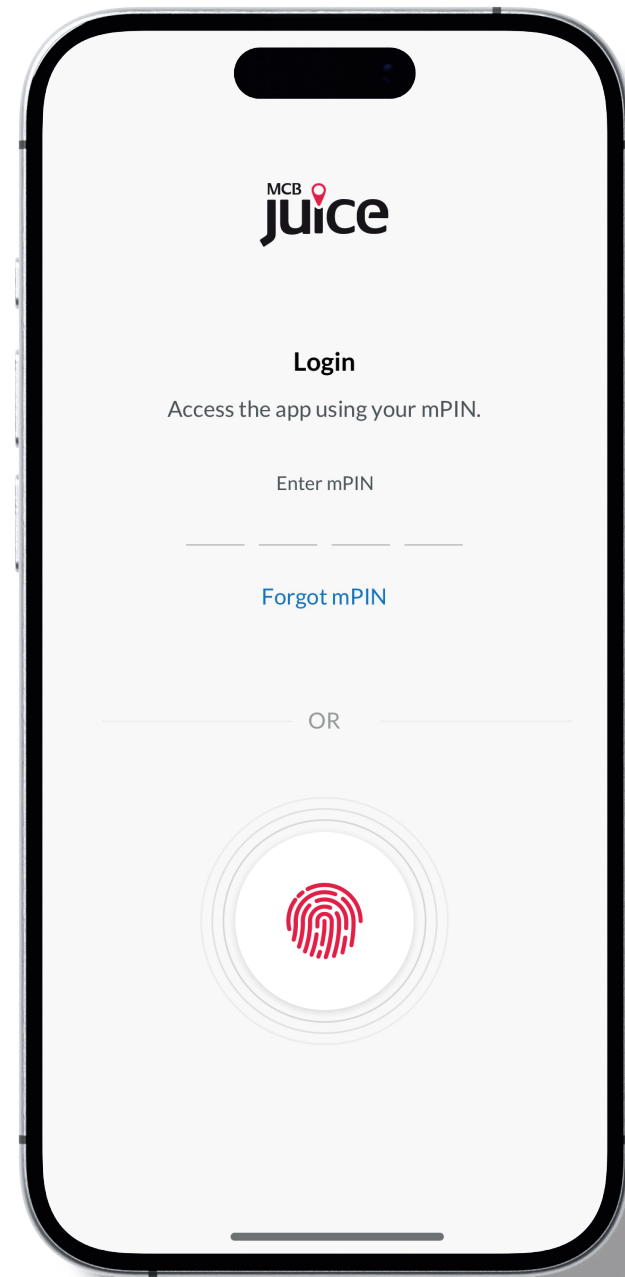
Digital card created but not activated for payments



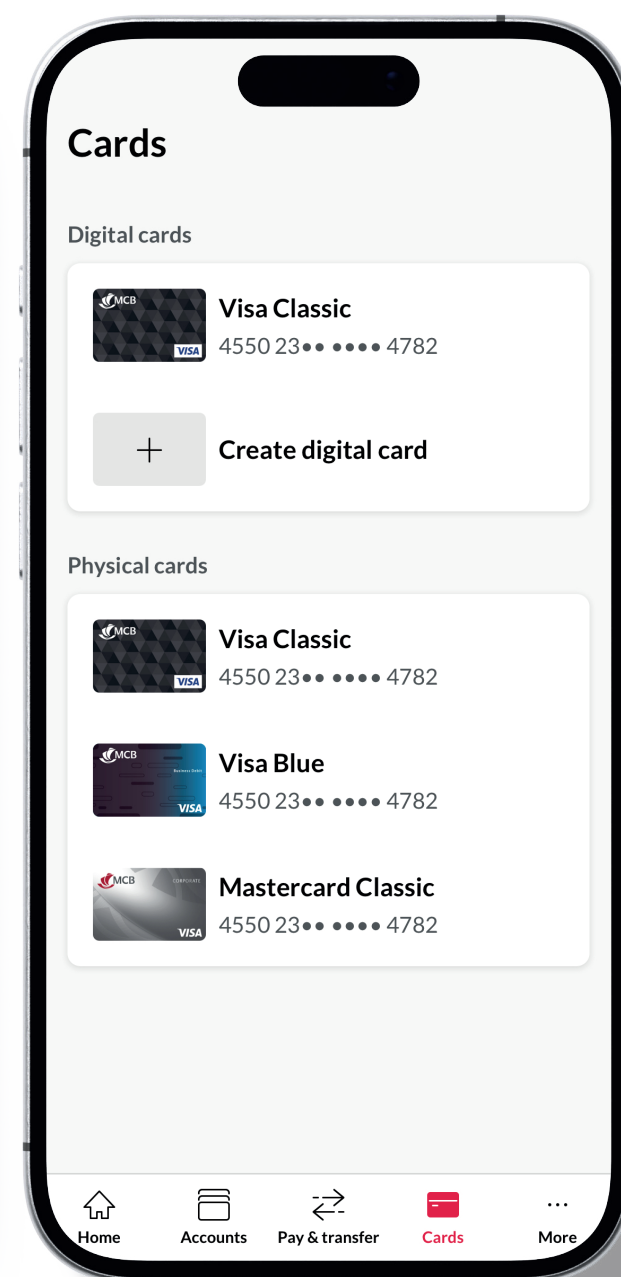


Payment options and flows | Option 1: Payment starting from your MCB Juice app

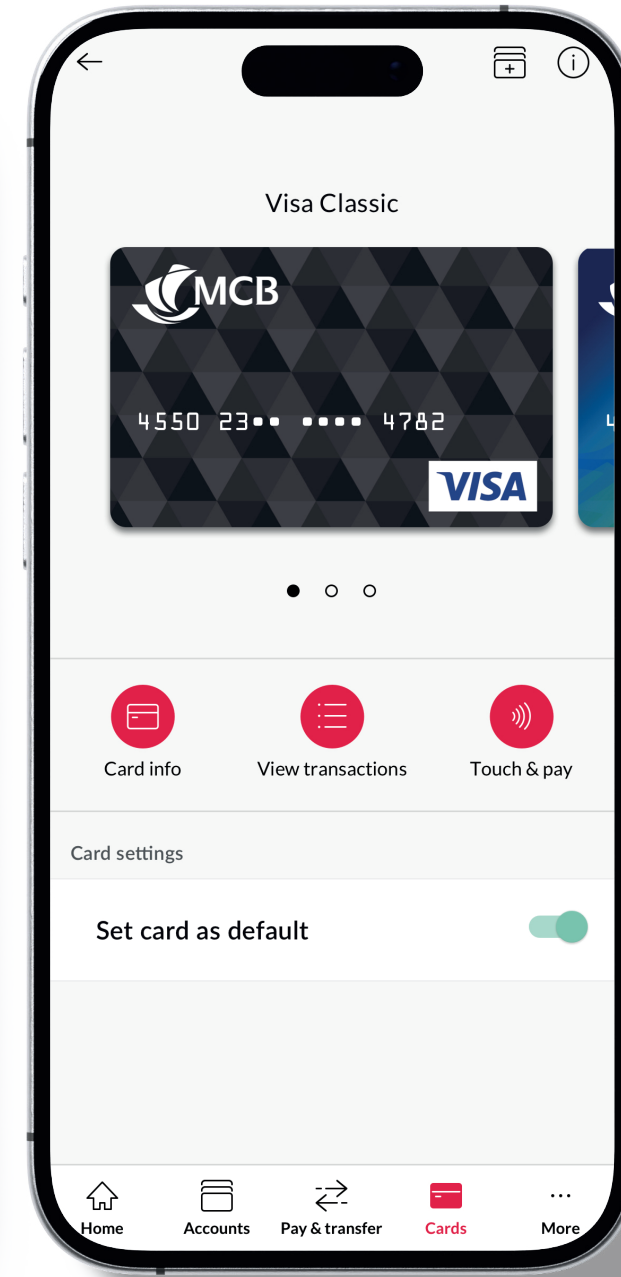
Log in to MCB Juice



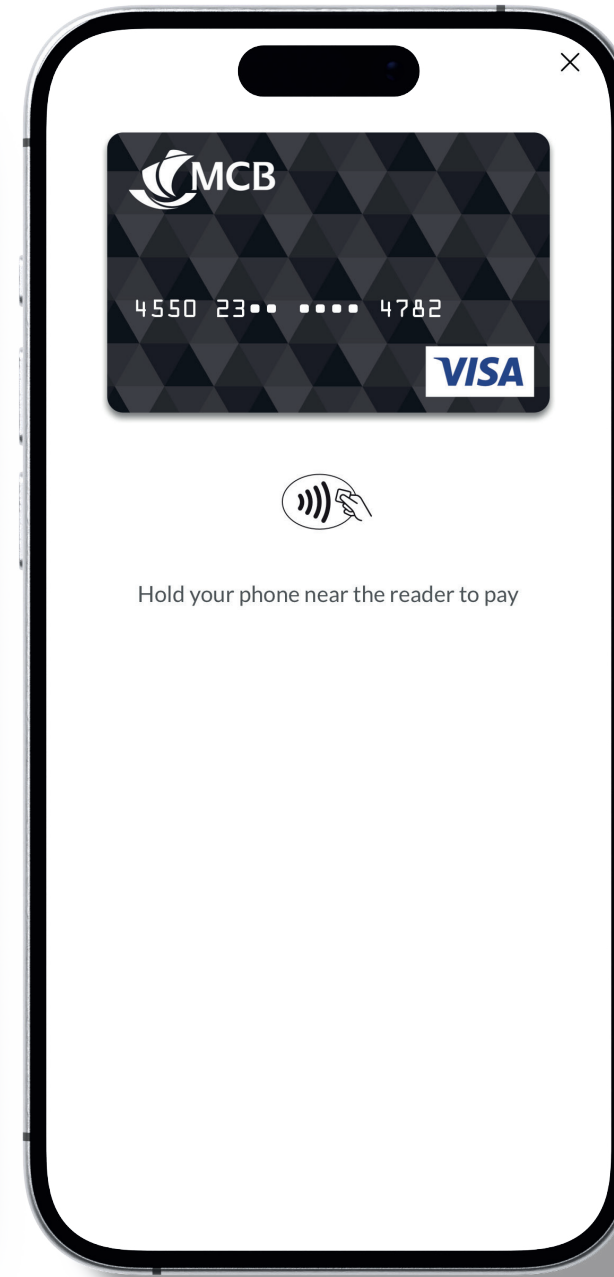
Go to the 'Cards' section



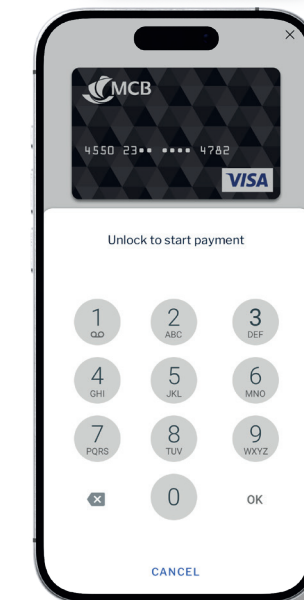
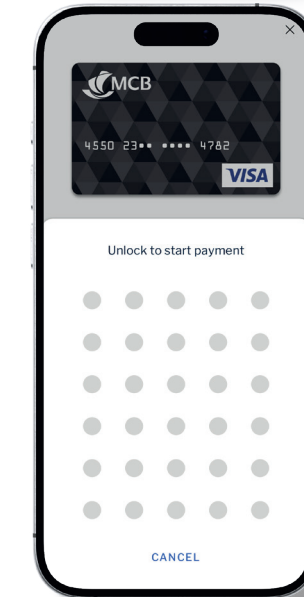
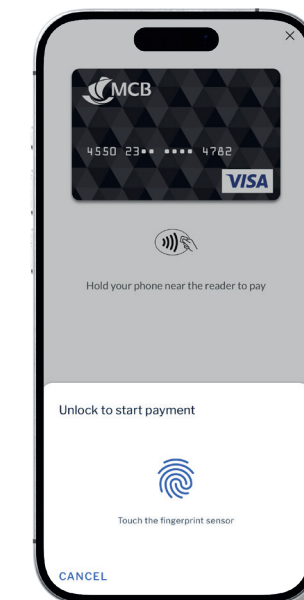
Select your digital card



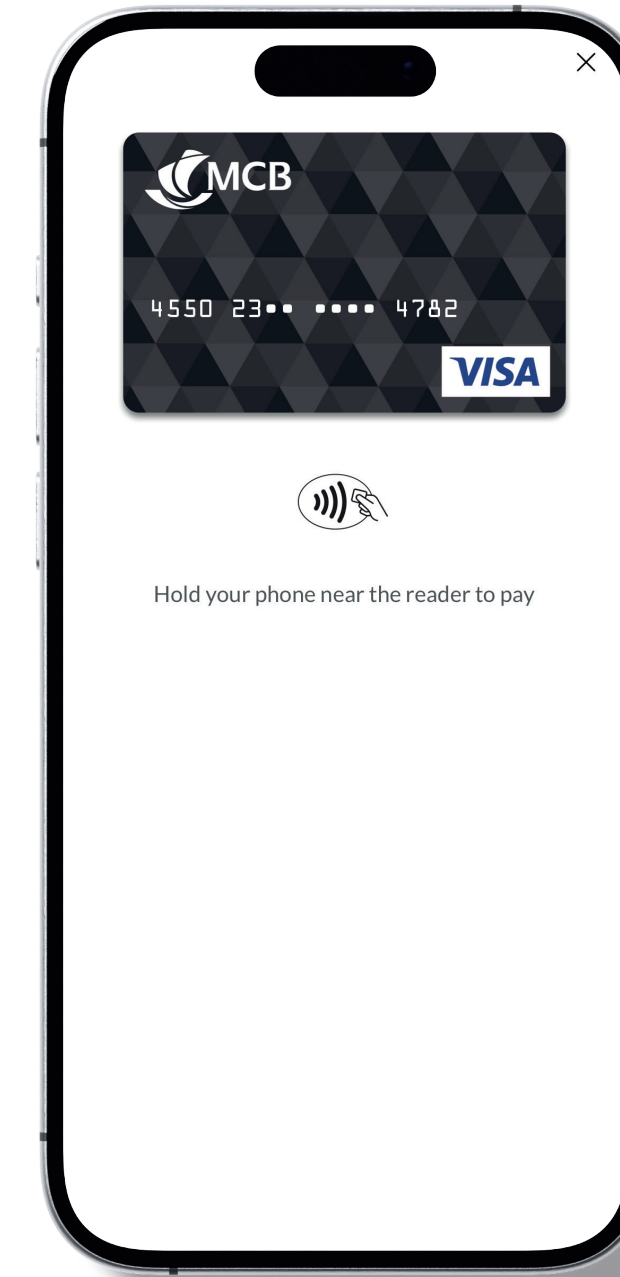
Hold your phone onto the POS reader



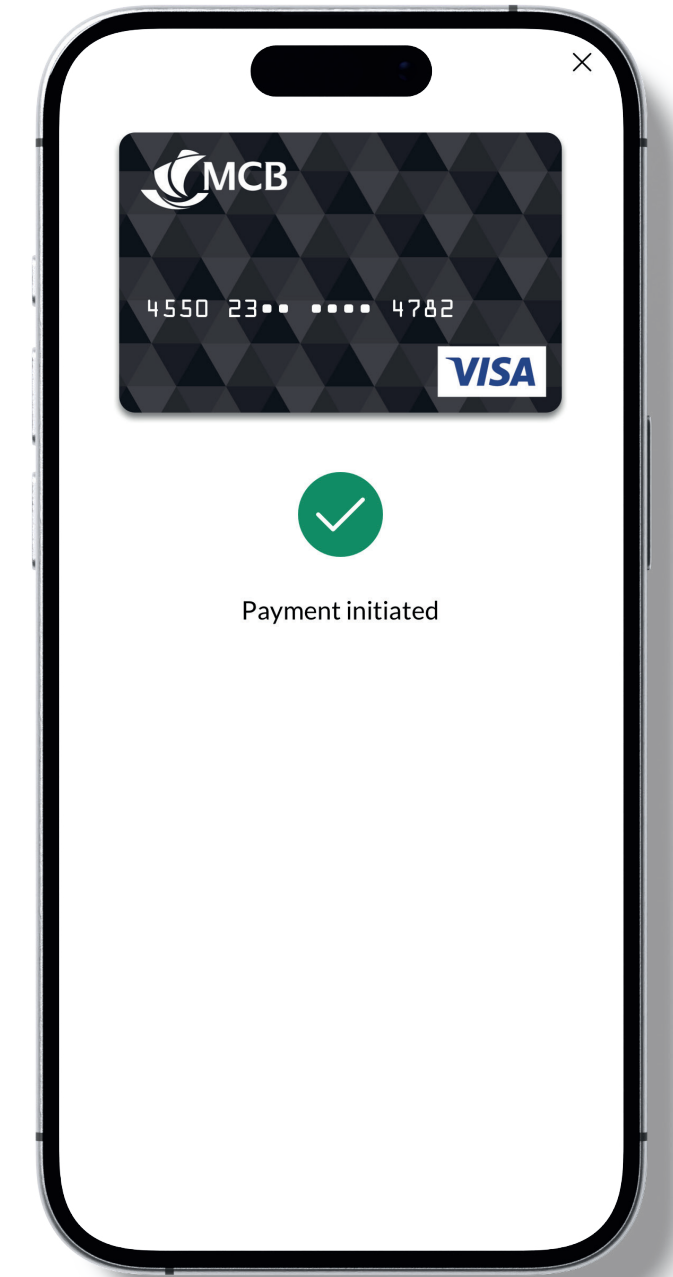
Unlock your phone: PIN/Pattern/Biometrics



Hold your phone onto the POS reader to complete payment



Payment successful

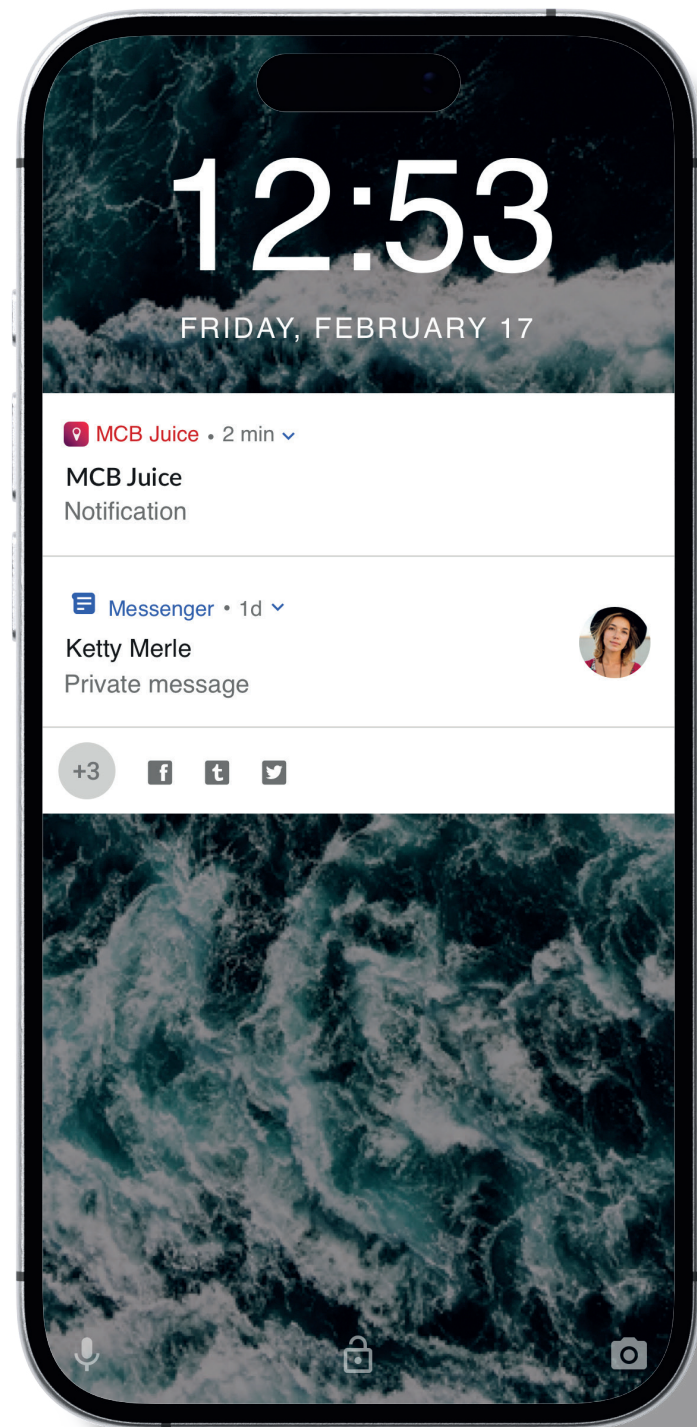




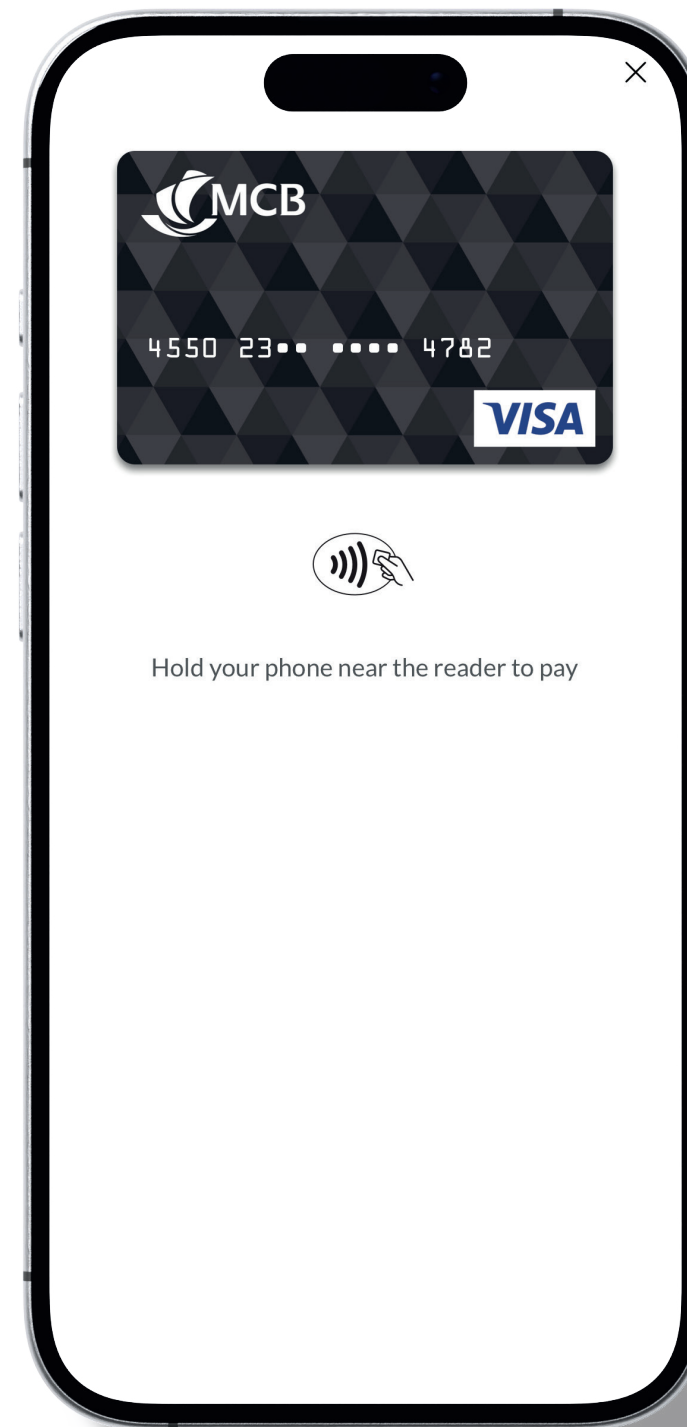
Payment options and flows | Option 2: Payment without logging in to MCB Juice, similar to ApplePay/SamsungPay

With mobile phone in an unlocked state for less than 30 seconds

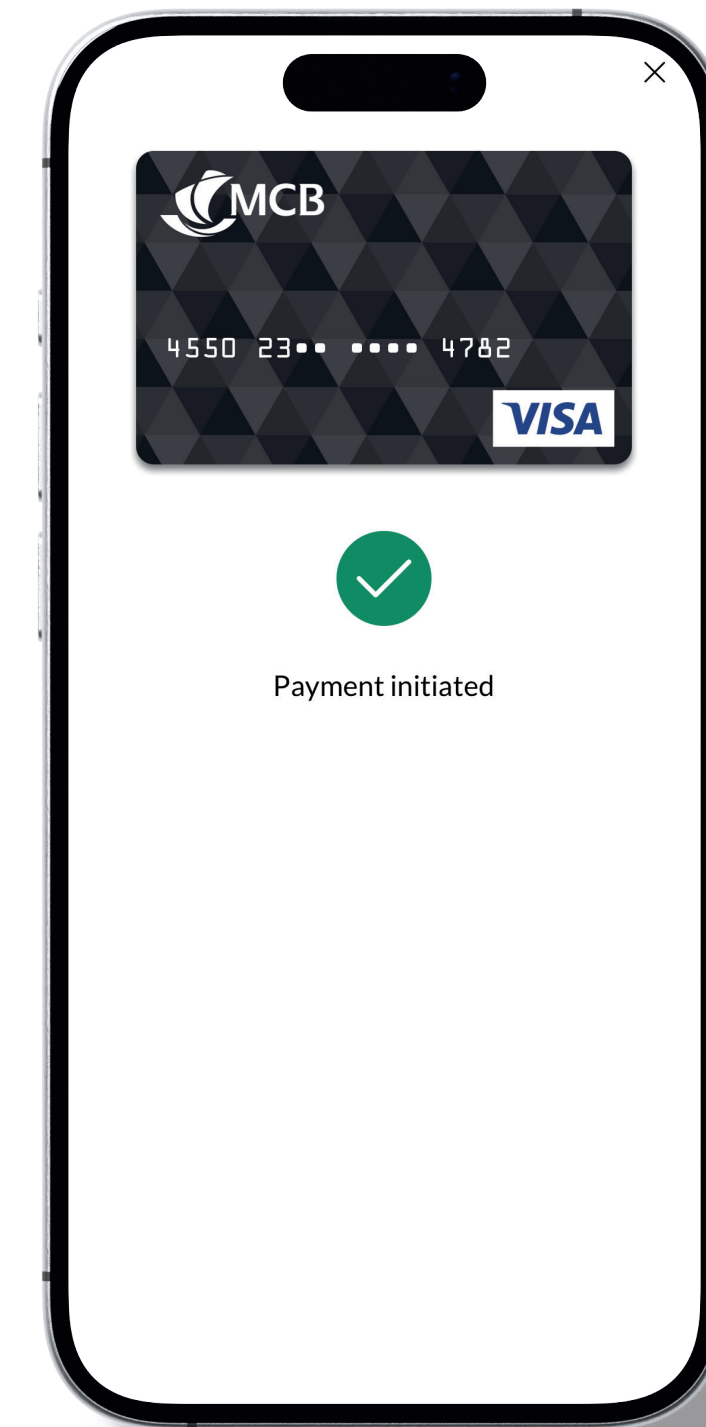
Unlock your phone and hold it onto the POS reader (your phone should be in an unlocked state for less than 30 seconds for your payment to be completed)



Your default payment card is displayed



Payment successful

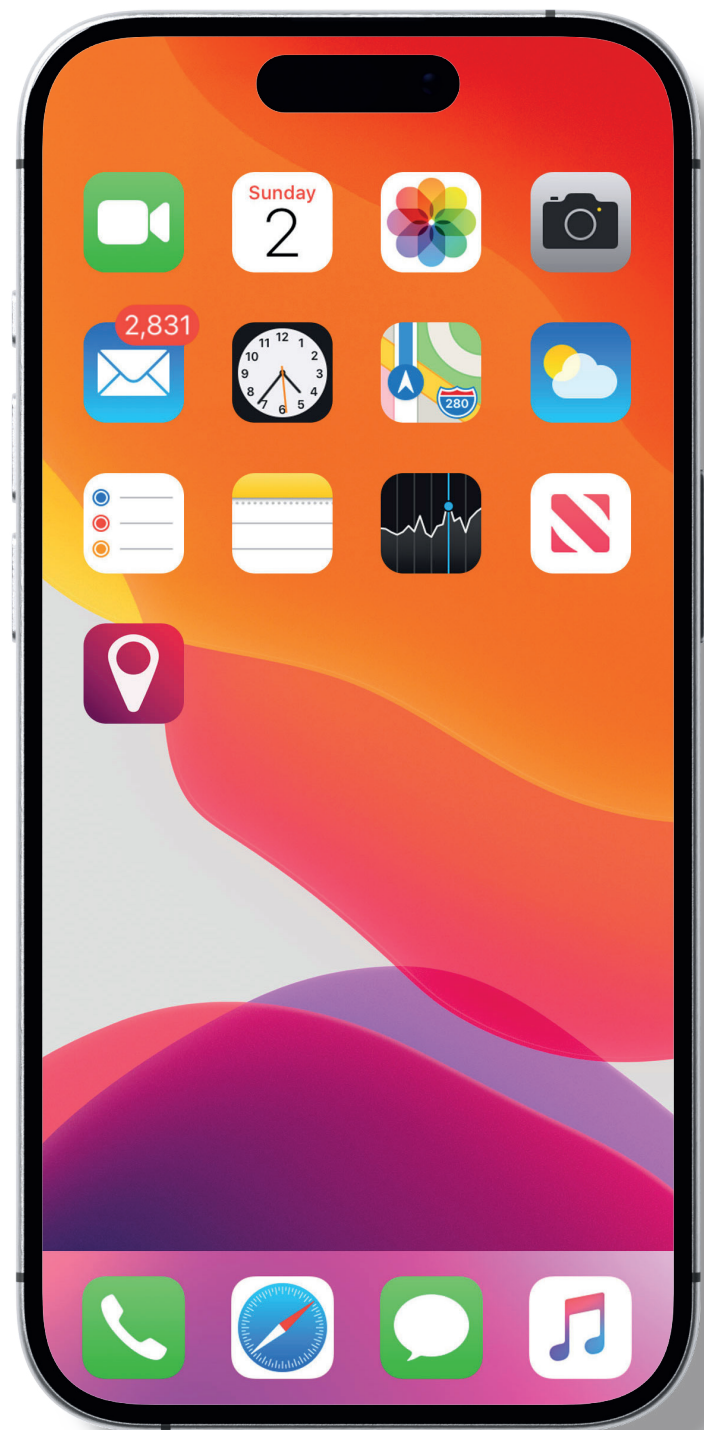




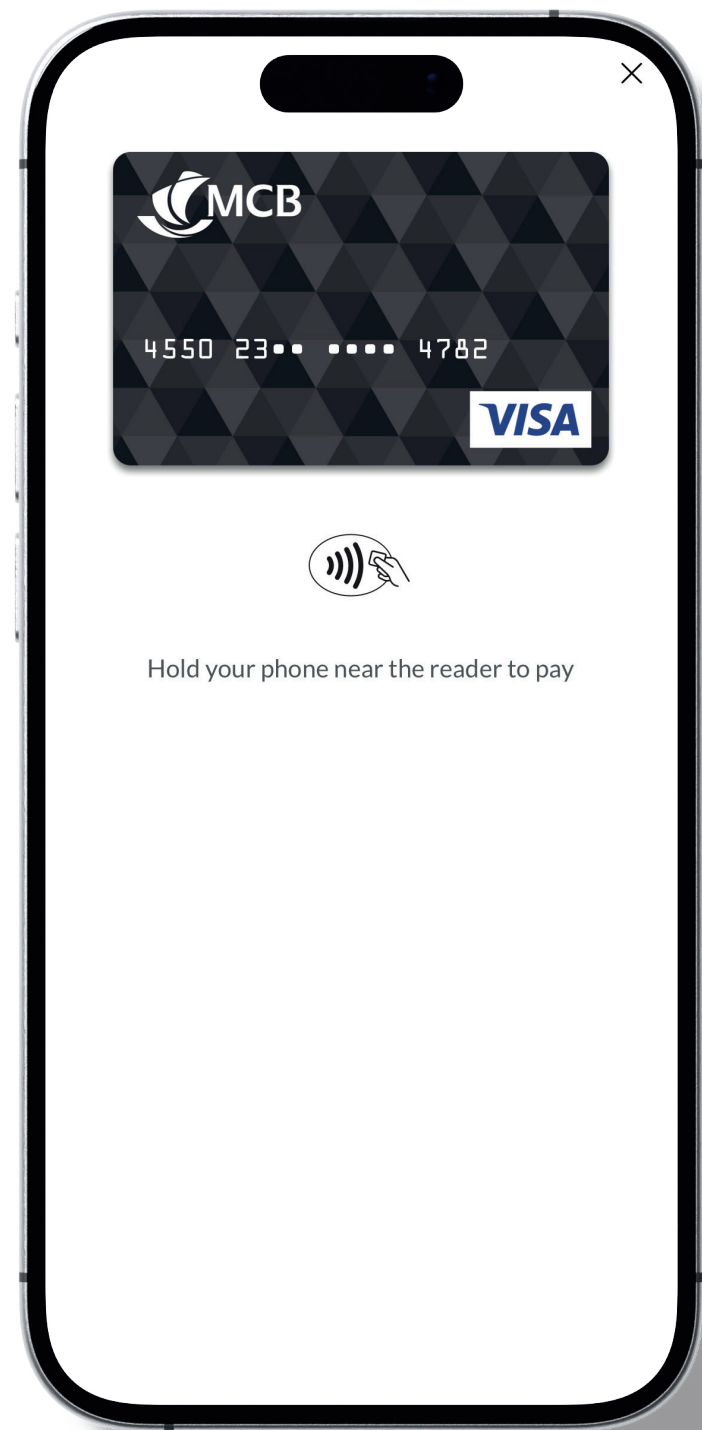
Payment options and flows: Option 2 | Payment without logging in to MCB Juice, similar to ApplePay/SamsungPay

With mobile phone in an unlocked state for more than 30 seconds

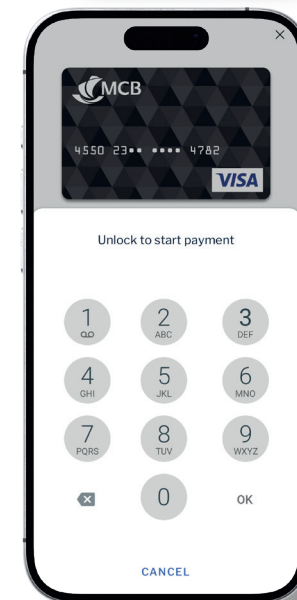
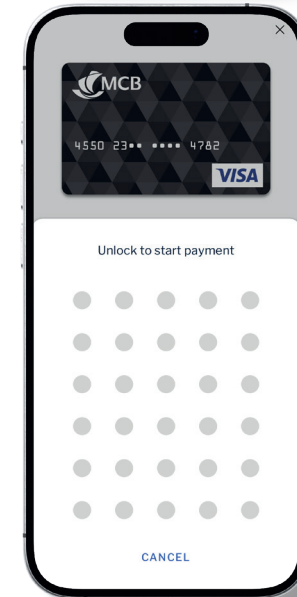
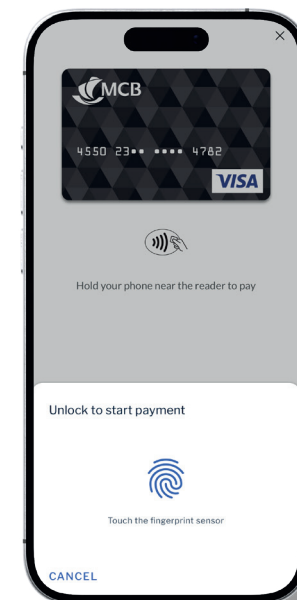
Hold your phone onto the POS reader



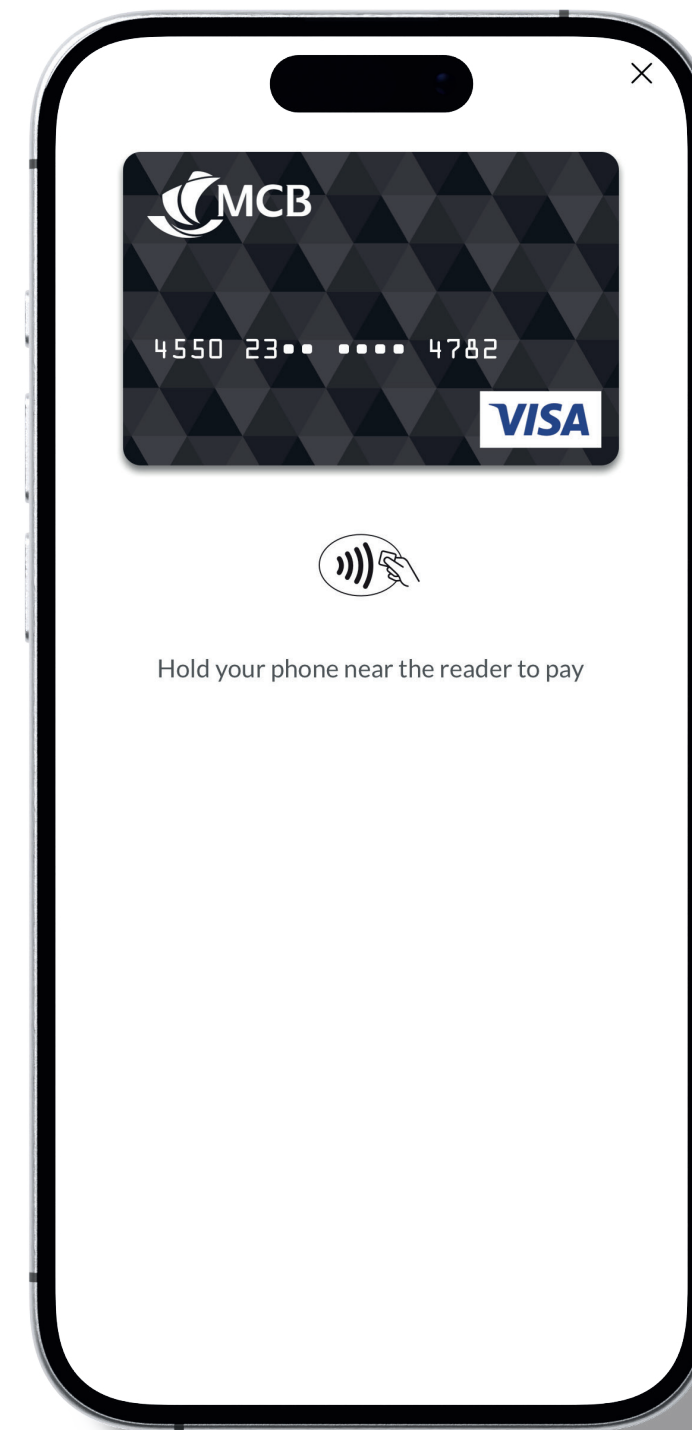
Your default payment card is displayed



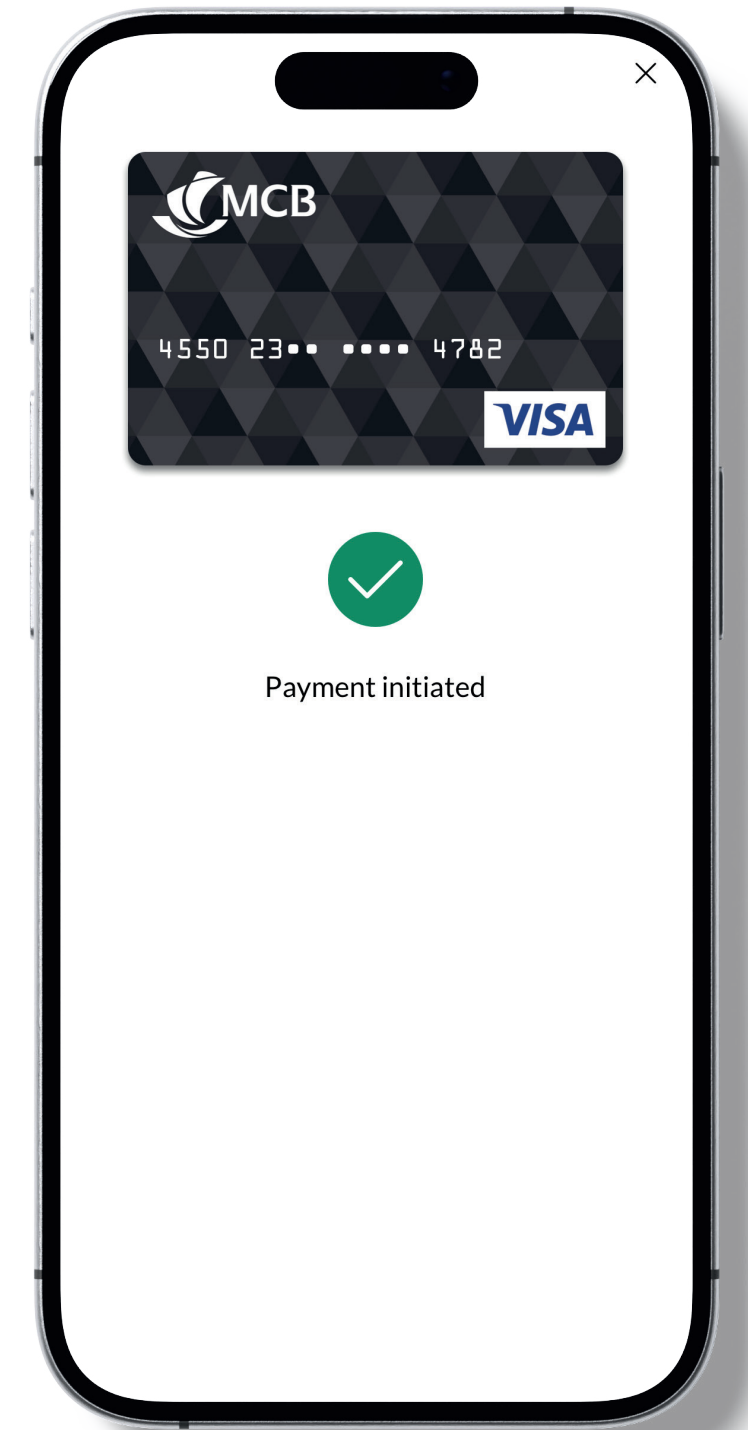
Unlock your phone:
PIN/Pattern/Biometrics



Hold your phone onto the POS reader to complete payment



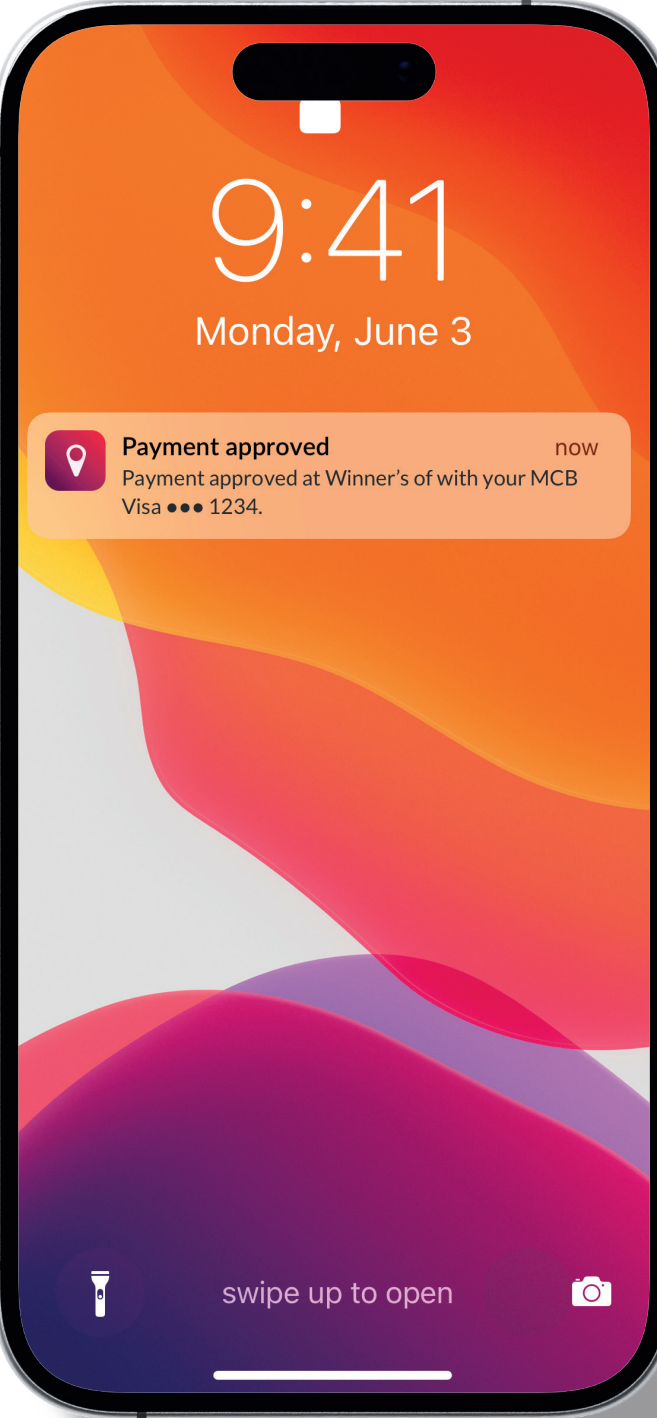
Payment successful



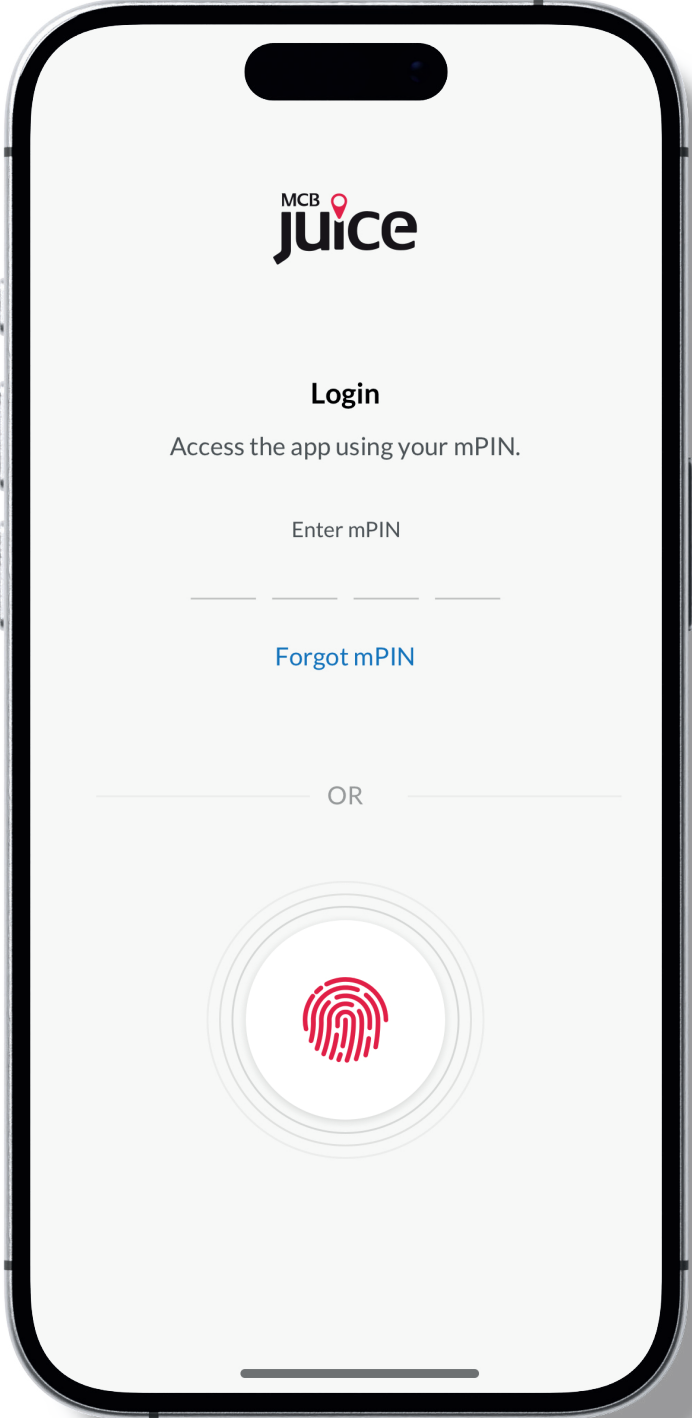


Payment status notification | Approved payment

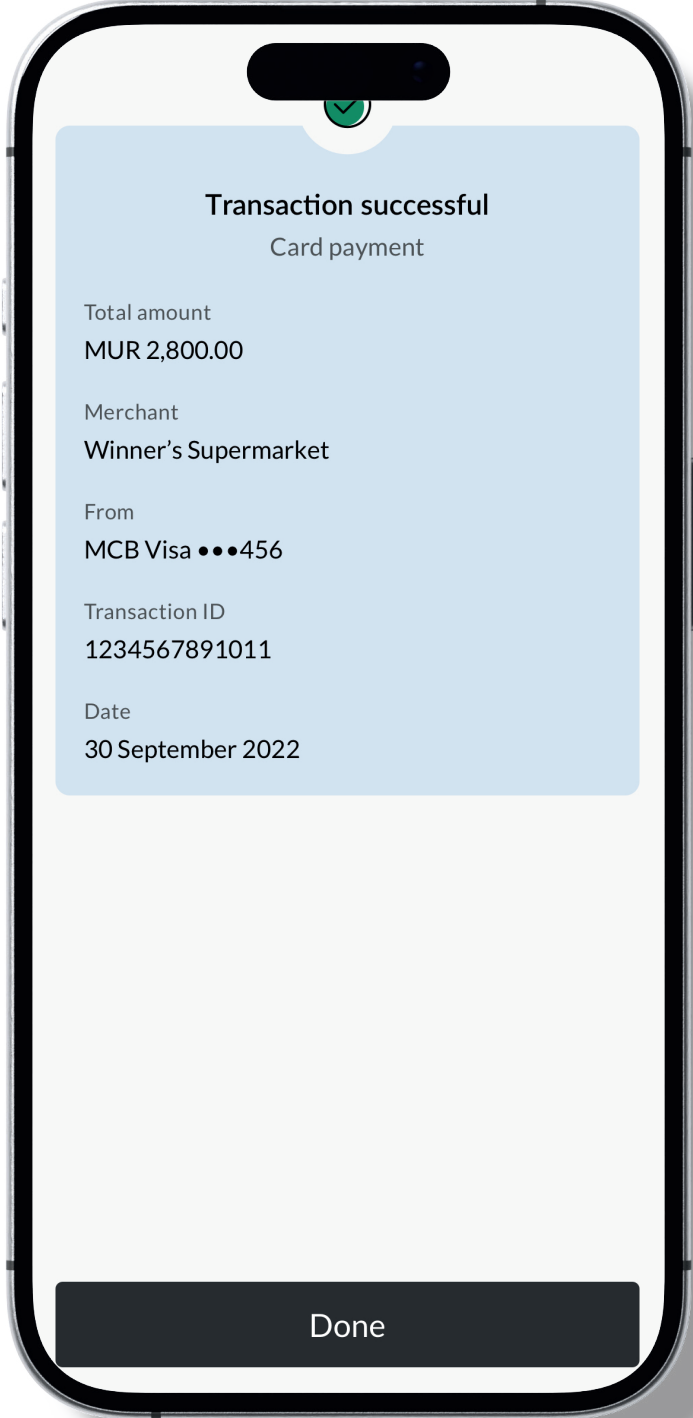
Open the push notification to view your approved payment



Log in to MCB Juice

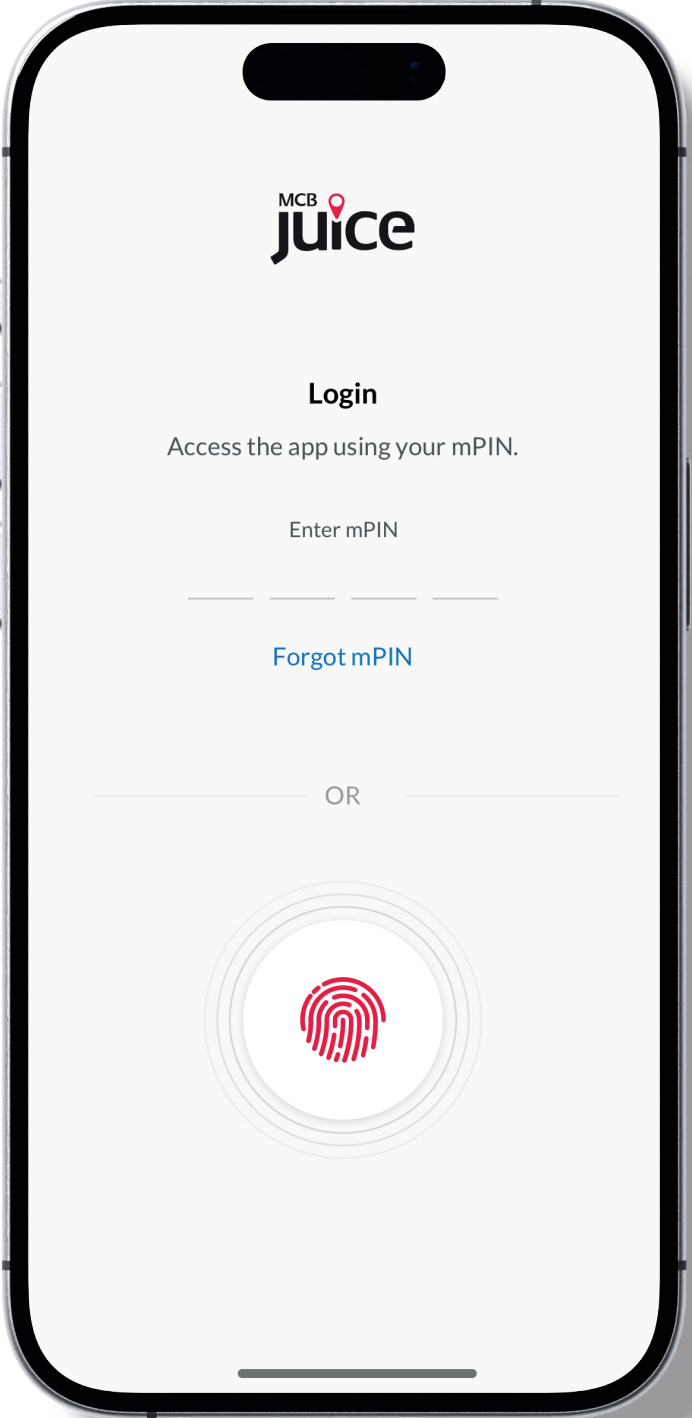


Transaction receipt



OR

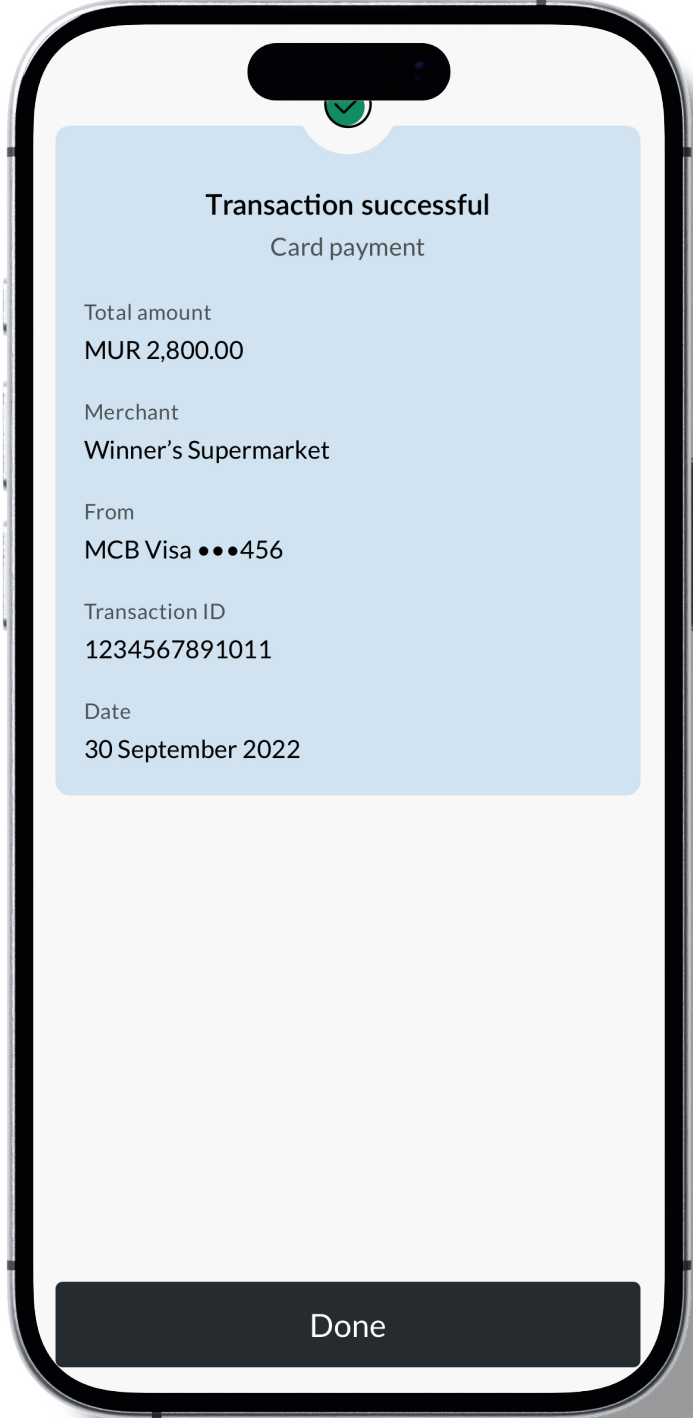
Log in to MCB Juice



Open the in-app notification



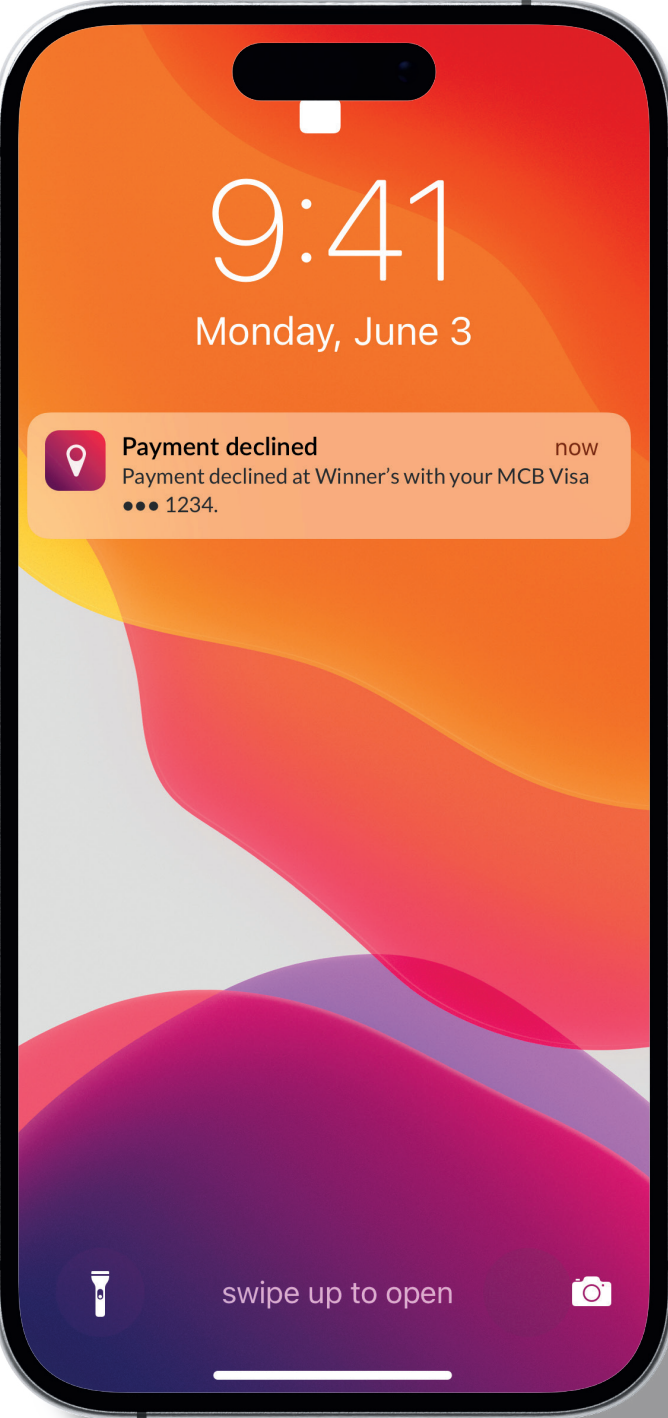
Transaction receipt



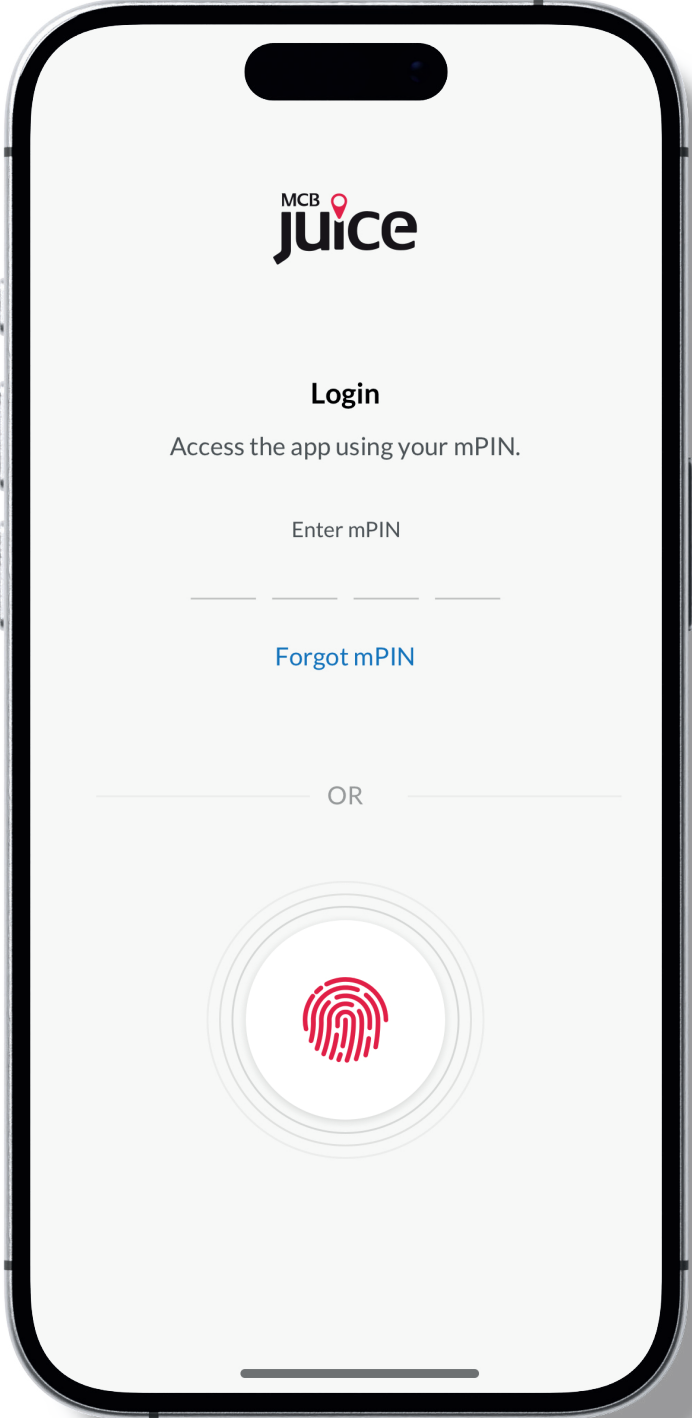


Payment status notification | Declined payment

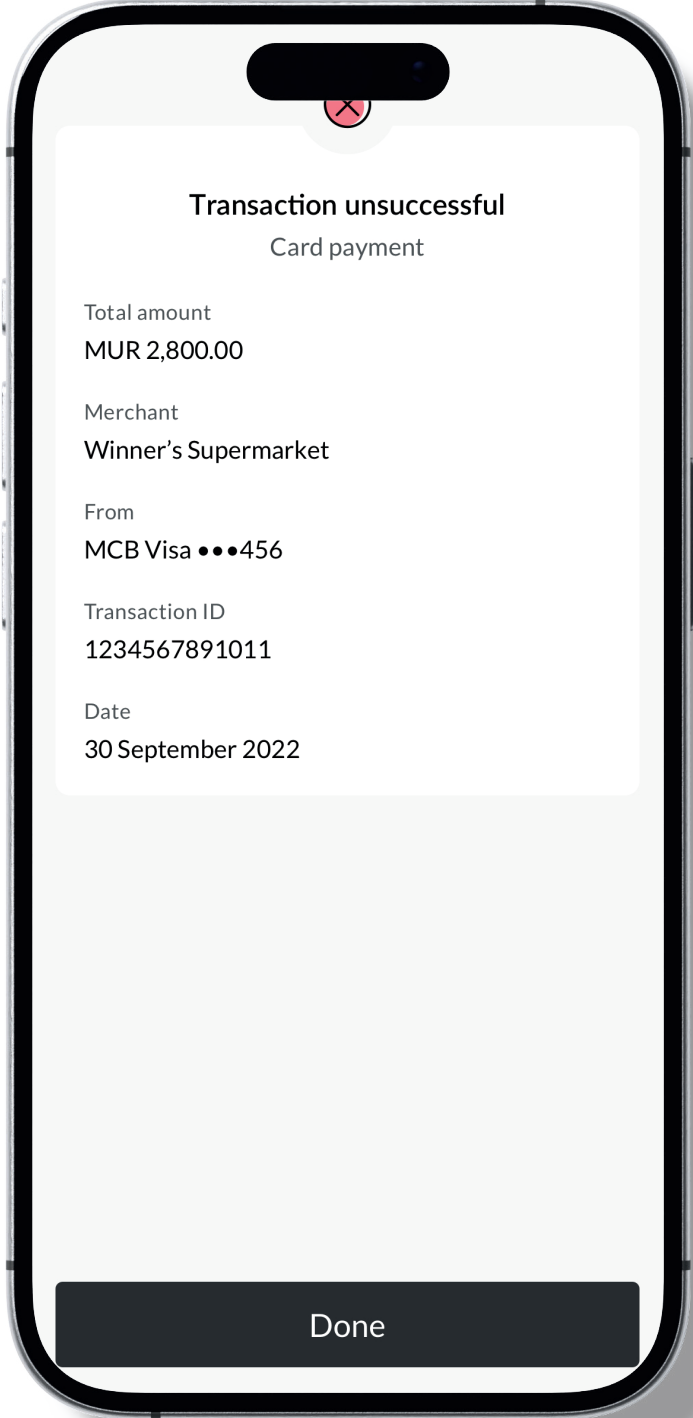
Open the push notification to view your declined payment



Log in to MCB Juice

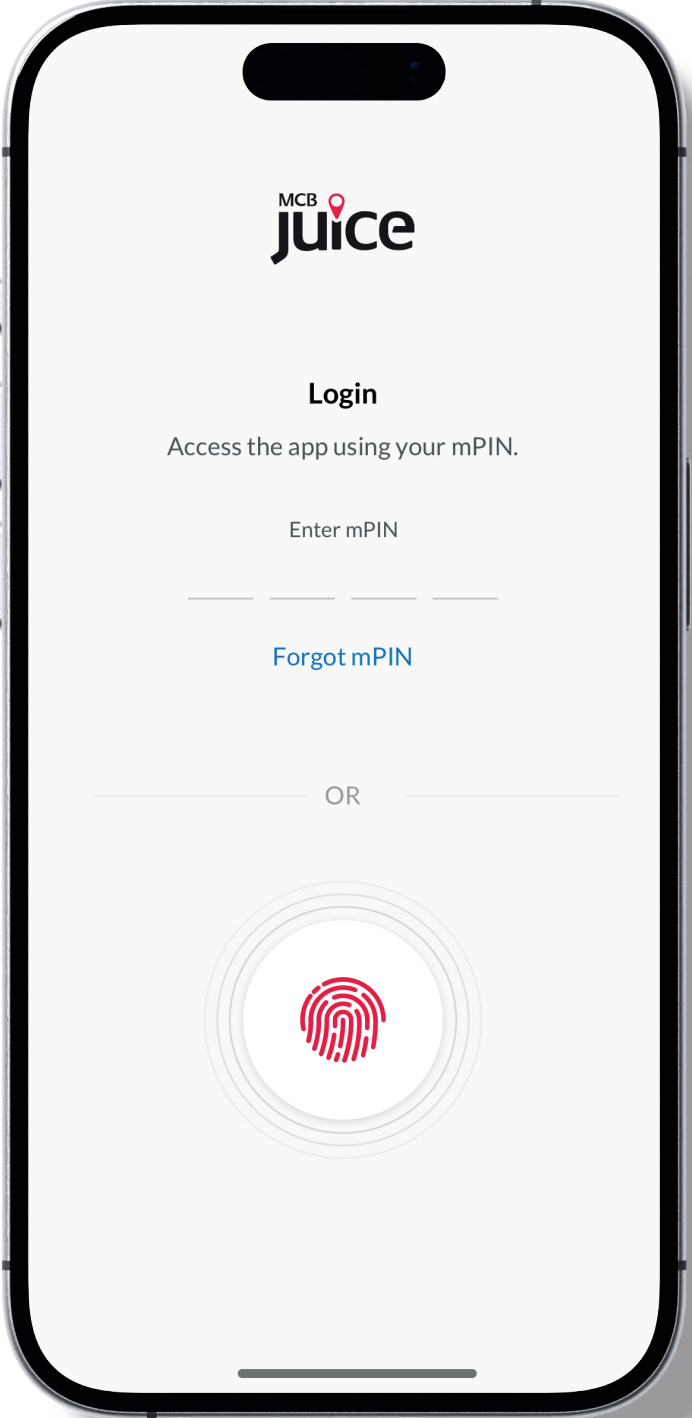


Unsuccessful transaction details



OR

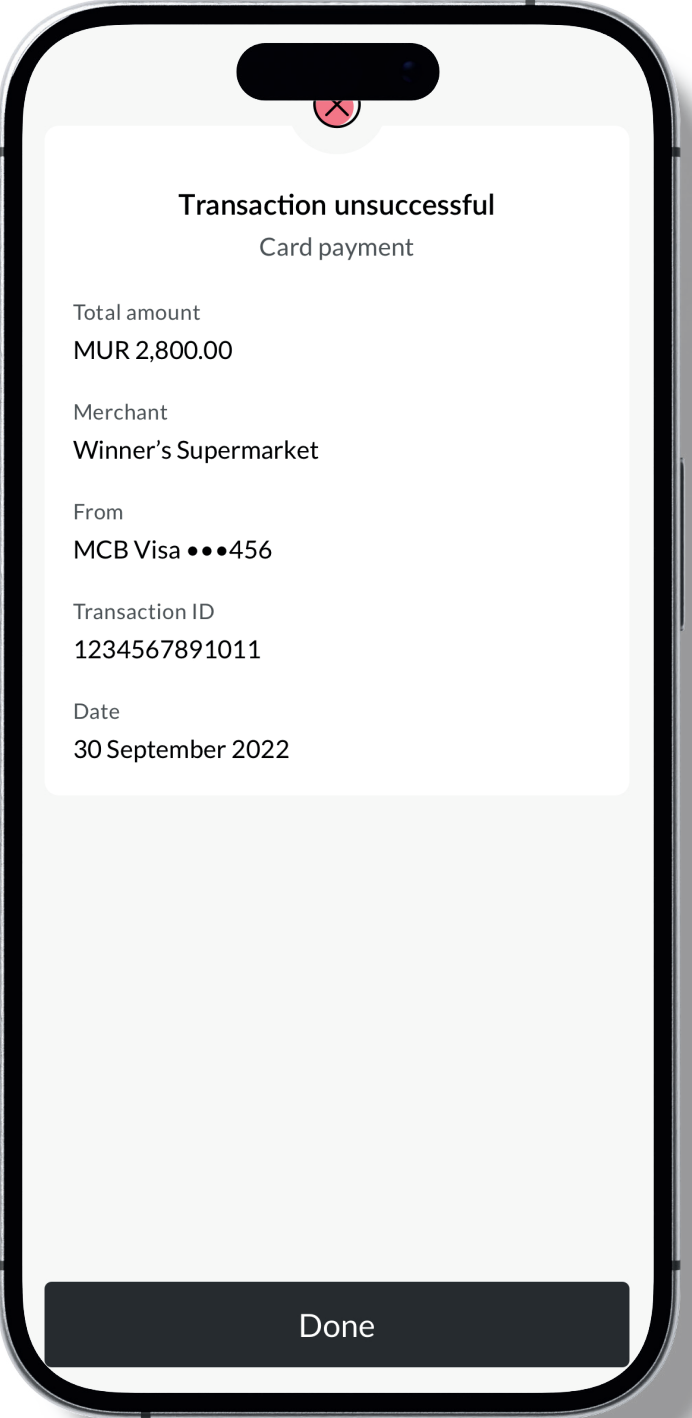
Log in to MCB Juice



Open the in-app notification



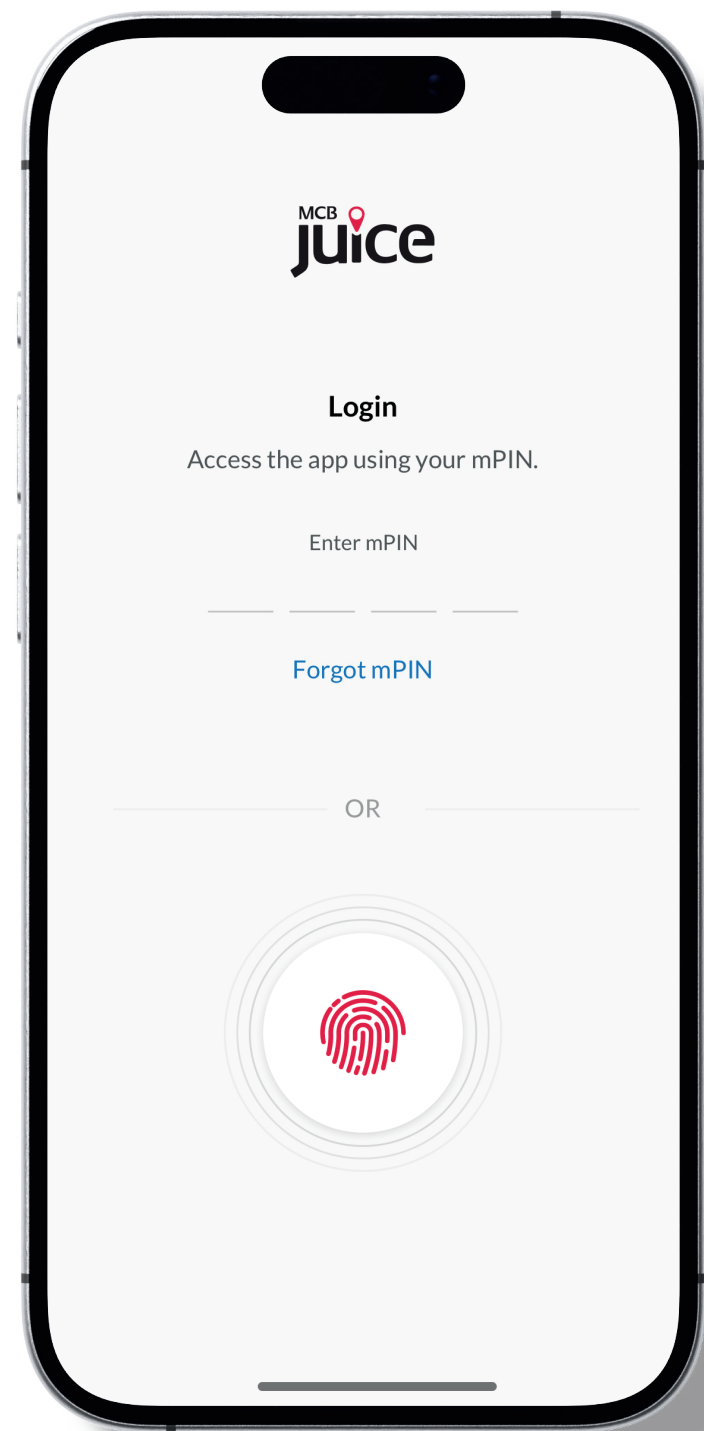
Unsuccessful transaction details



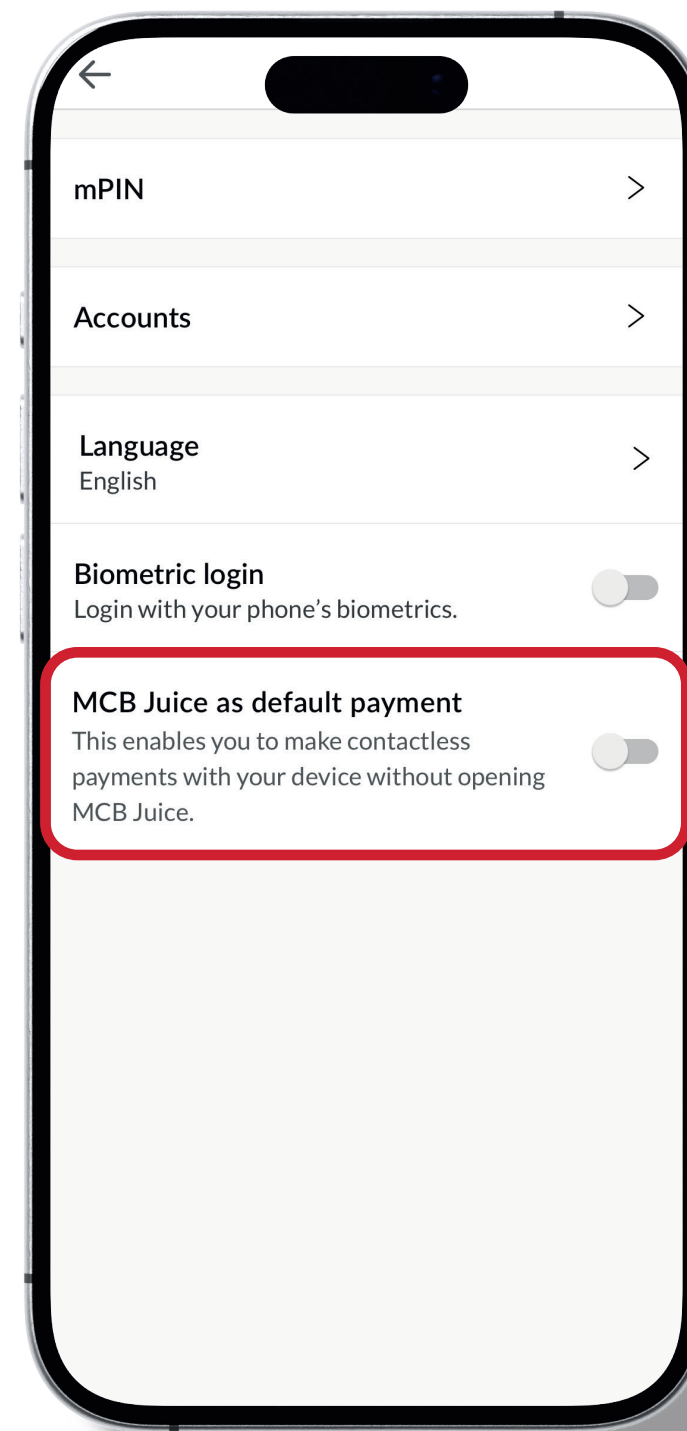


Digital cards settings

Log in to MCB Juice



Click on 'More' and then on 'Settings' to enable/disable your digital card payment option



If disabled, you will only be able to Tap to Pay with your phone upon logging in to MCB Juice (refer to 'Option 1: Payment starting from your MCB Juice app')



Thank you